



# EcoPro/EP Series SERVICE MANUAL



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## MANUAL OVERVIEW

### How To Use This Manual

This installation manual is designed to guide the installer through the process of installing and starting the Kenai EcoPro and EP Series conditioners featuring the 760 Logix controller.

This manual is a reference and will not include every system installation situation. The person installing this equipment should have:

- Training in the 700 Logix series controllers and water conditioner installation.
- Knowledge of water conditioning and how to determine proper control settings.
- Adequate plumbing skills.

### Icons That Appear In This Manual

**⚠ WARNING:** Failure to follow this instruction can result in personal injury or damage to the equipment.

**⚠ CAUTION:** Failure to follow this instruction can result in damage to the equipment.

**NOTE:** NOTE: This will make the process easier if followed.

## SAFETY INFORMATION

### Electrical

There are no user-serviceable parts in the AC adapter, motor, or controller. In the event of a failure, these should be replaced:

- All electrical connections must be completed according to local codes.
- Use only the power AC adapter that is supplied.
- The power outlet must be grounded.
- To disconnect power, unplug the AC adapter from its power source.

### Mechanical

- Do not use petroleum based lubricants such as petroleum jelly, oils, or hydrocarbon based lubricants. Use only 100% silicone lubricants.
- All plastic connections should be hand tightened. Plumber's tape may be used on connections that do not use an O-ring seal. **Do not use pliers or pipe wrenches.**
- All plumbing must be completed according to local codes.
- Soldering near the drain line should be done before connecting the drain line to the valve. Excessive heat will cause interior damage to the valve.

- Do not use lead-based solder for sweat solder connections.
- The drain line must be a minimum of 1/2" diameter. Use 3/4" pipe if the backwash flow rate is greater than 5 GPM (18.9 Lpm) or the pipe length is greater than 20 feet (6 m).
- Do not support the weight of the system on the control valve fittings, plumbing, or the bypass.

### General

- Keep the media tank in the upright position. Do not turn on side, upside down, or drop. Turning the tank upside down will cause media to enter the valve.
- Operating ambient temperature is between 34°F (1°C) and 120°F (49°C).
- Operating water temperature is between 34°F (1°F) and 100°F (38°C).
- Working water pressure range is 20 to 125 psi (1.38 to 8.61 bar). In Canada the acceptable working water pressure range is 20 to 100 psi (1.38 to 6.89 bar).
- Use only regenerant salts designed for water softening. Do not use ice melting, block, or rock salts.
- Follow state and local codes for water testing. Do not use water that is micro-biologically unsafe or of unknown quality.
- When filling media tank, do not open water valve completely. Fill tank slowly to prevent media from exiting the tank.
- When installing the water connection (bypass or manifold) connect to the plumbing system first. Allow heated parts to cool and cemented parts to set before installing any plastic parts. Do not get primer or solvent on O-rings, nuts, or the valve.

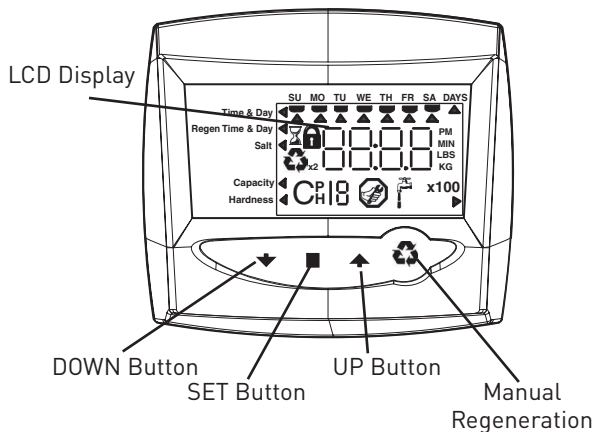
## CALIFORNIA PROPOSITION 65 WARNING

**⚠ WARNING:** This product contains chemicals known to the State of California to cause cancer or birth defects or other reproductive harm.

# LOGIX™ SERIES INSTALLER QUICK-START SHEET

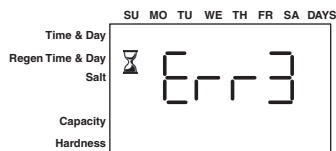
## Logix Series Controllers

**760 Controller** - Electronic metered-demand (volumetric) controller which regenerates based on the water usage of the installation site. A calendar override is a standard feature on this controller.



## Initial Power-up

### Initial Power Up - (CAMSHAFT proceeds to HOME position)

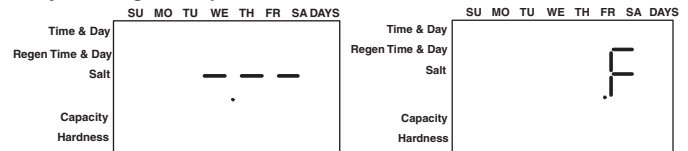


- At initial power-up, the camshaft will need to rotate to the HOME (in service) position.
- Camshaft may take 1-2 minutes to return to home position.
- Err 3 will be displayed until the camshaft returns to home.
- If more than 2 minutes elapses, verify that the motor is turning the camshaft. If it is not turning, see the troubleshooting section.

**NOTE:** The Logix controller features a self-test sequence. At first power-up of the control, you may see a number such as 1.00, 1.02, 1.04, or 2.00, displayed. This is an indication that the self-test is not completed. To complete the test, verify that the turbine cable is connected. Blow into the turbine port (valve outlet) to spin the turbine. The controller will verify that the turbine works and the self test will finish. Proceed with the initial start up procedure.

## Initial Start-up Step-by-step Instructions

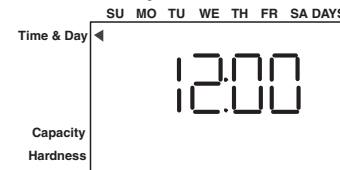
### Step 1: Program System Size



This step may have been performed by your system's OEM manufacturer. In this case, proceed to step 2.

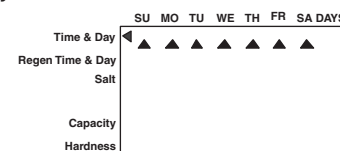
- Input system size - resin volume - in cubic feet or liters.
- Use UP and DOWN buttons to scroll through resin volume choices.
- Choose the nearest volume to your actual system size.
- To choose a filter operation - press DOWN until an "F" is displayed.
- Press SET to accept the system size you've selected.
- If incorrect setting is programmed, see "Resetting the Control" section below.

### Step 2: Program Time of Day



- While "12:00" is blinking, set the correct time of day.
- Use the UP and DOWN buttons to scroll to the correct time of day.
- "PM" is indicated, "AM" is not indicated.
- Press SET to accept the correct time of day and advance to the next parameter.

### Step 3: Set Day of Week



- Press SET to make the arrow under SU flash.
- Use the UP and DOWN buttons to advance the arrow until it is under the correct day of week.
- Press SET to accept and advance to the next parameter.

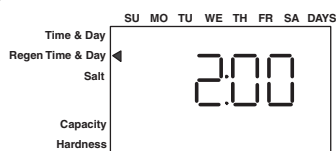
After steps 1-3, the controller will operate most systems. Proceed to step 4 if further adjustments to your system's programming is needed.

To exit the programming state, wait 30 seconds and the controller will automatically put you into the normal operating mode.

# LOGIX™ SERIES INSTALLER

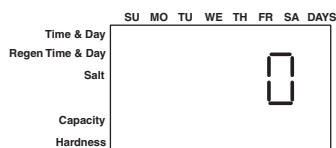
## QUICK-START SHEET *CONTINUED*

### Step 4: Set Regen Time



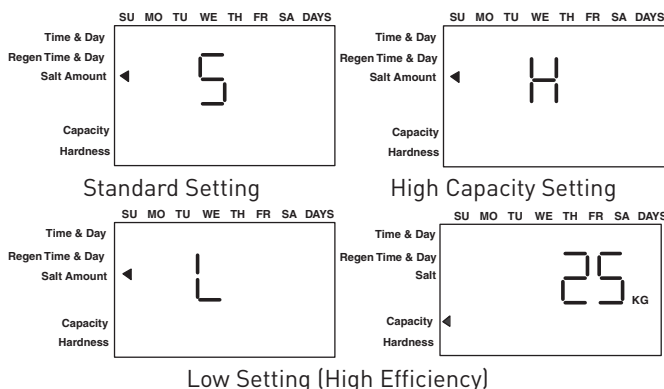
- 2:00 (AM) is the default time of regeneration. To accept this time, press the DOWN button to move to step 5.
- To change the regen time, press SET - causing 2:00 to flash.
- Use the UP and DOWN buttons to advance to the desired regen time.
- Press SET to accept the time and advance to the next parameter.

### Step 5: Set Calendar Override



- Set number of days for calendar override on demand control.
- "0" days is the default for calendar override.
- Days can be adjusted from 1/2 (.5) to 99 days.
- To change, press SET to make the "0" flash.
- Use the UP or DOWN buttons to change to the number of days desired.
- Press SET to accept the regen frequency, and advance to the next cycle.

### Step 6: Amount of Regenerant used per Regeneration



- Set desired regenerant amount.
- Default setting is "S" standard salting.
- 3 salt settings are available:  
S – Standard Salt – 9 lbs/cubic foot of resin (120 grams/liter of resin)  
H – High Salt – 15 lbs/cubic foot of resin (200 grams/liter of resin)  
L – Low Salt – 3 lbs/cubic foot of resin (40 grams/liter of resin)
- Low Salt is the "Highly Efficient Mode".
- To change salt setting, press the SET button and use the UP and DOWN buttons to change to the desired setting.
- Press SET to accept the setting and advance to the next parameter.

See Dealer Installation Manual for more complete information on :salt settings for different system sizes, capacities and expected efficiencies.

### Step 7: Estimated Capacity

- System capacity is displayed in total kilograins or kilograms of hardness removed before a regeneration is necessary.
- Value is derived from the system's resin volume input, and salt amount input.
- The capacity displayed is a suggested value - as recommended by resin manufacturers.
- 
- To change capacity, press SET to make the default capacity flash. Use the UP and DOWN buttons to increment to the desired capacity.
- Press SET to accept the setting and advance to the next parameter.

### Step 8: Enter Hardness (760 Demand Control Only)

- Enter inlet water hardness at installation site.
- Default hardness setting is 25 grains (25 ppm for metric).
- To change hardness, press SET to make the setting flash. Use the UP and DOWN buttons to scroll to the correct hardness.
- Press SET to accept the entered hardness value.
- The control will return you to the normal operation mode

Initial system programming is now complete. The control will return to normal operation mode, if a button is not pushed for 30 seconds.

# LOGIX™ SERIES INSTALLER

## QUICK-START SHEET *CONTINUED*

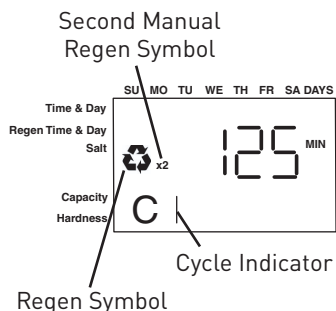
For system start-up procedure, including: purging the mineral tank, refilling the regenerant tank, and drawing regenerant, see the Initial Startup Step-By-Step Instructions on page 16.

### Manual Regeneration Procedures

#### To Initiate a Manual Regeneration:

- Press REGEN once for delayed regeneration. System will regenerate at next set regen time (2:00 AM). A flashing regen (recycle) symbol will be displayed.
- Press and hold REGEN for 5 seconds to initiate immediate manual regeneration. A solid regen symbol will be displayed.
- After immediate regeneration has begun, press REGEN again to initiate a second manual regeneration. An X2 symbol will be displayed, indicating a second regeneration will follow the first regeneration.

#### During a Regeneration:



- A "C#" is displayed to show current cycle.
- Total regen time remaining is displayed on screen.
- Press and hold SET to show current cycle time remaining.

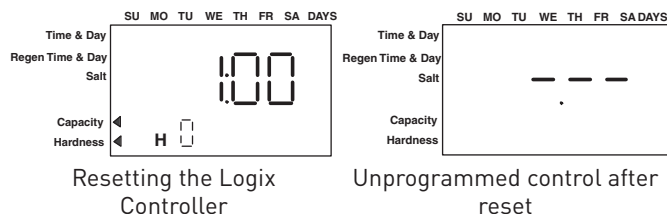
#### To Advance Regeneration Cycles:

- Press and hold SET - showing current cycle time.
- Simultaneously press SET and UP to advance one cycle. An hourglass will display while cam is advancing. When cam reaches next cycle, "C2" will be displayed.
- Repeat SET and UP to advance through each cycle.
- Press and hold SET and UP buttons for 5 seconds to cancel regen. Hourglass will begin flashing, indicating regen is cancelled. Camshaft will advance to home - may take 1-2 minutes.

#### Regeneration Cycles:

- C1 - Backwash
- C2 - Regenerant Draw/Slow Rinse (not used in filter mode)
- C3 - Slow Rinse (not used in filter mode)
- C4 - System Pause (to repressurize tank)
- C5 - Fast rinse cycle 1
- C6 - Backwash cycle 2
- C7 - Fast Rinse cycle 2
- C8 - Regenerant refill (not used in filter mode)

### Resetting The Control




To reset the control:

1. Press and hold SET and DOWN simultaneously for 5 seconds.
2. H0 and the system's set resin volume (or "F" mode) will be displayed.
3. If a history value other than "H0" is displayed, use the up arrow to scroll through the settings until "H0" is displayed.
4. To reset the control, press and hold SET for 5 seconds.
5. The control will be reset to an unprogrammed state.
6. Go to "Initial Set-up" section of this sheet to reprogram control.

**⚠ WARNING:** Resetting the control will delete all information stored in its memory. This will require you to reprogram the control completely from the initial power up mode.


Further programming or set-up instructions can be found in this manual.

SYSTEM SPECIFICATIONS

	The systems below have been Tested and Certified by WQA to NSF/ANSI Std. 44 and NSF/ANSI 372 for “Lead Free” compliance.
	The 268 valve have been Tested and Certified by WQA to NSF/ANSI Std 61 Section 8 Mechanical Devices.

268-760-948
268-760-150-1054
268-760-200-1248

**268-760 Valve Series Water Softener System Performance Data Sheet**

Model	268-760-100-948	268-760-150-1054	268-760-200-1248
Rated Service Flow (gpm)	10.0	12.7	15.0
Pressure Drop at Rated Service Flow Rate (psi)	12.9	15.4	14.4
Rated Capacity (grains @ lb of salt)	14,274 @ 3.3 28,236 @ 9.0 33,979 @ 15.0	21,411 @ 4.95 42,354 @ 13.5 50,968 @ 15.0	28,548 @ 6.6 56,472 @ 18.0 67,958 @ 30.0
Rated Efficiency (grains/lb Salt @ lb of salt)	4,325 /lb. salt @ 3.3 lbs.	4,325/lb. salt @ 4.95 lbs.	4,325/lb. salt @ 6.6 lbs.
Maximum Flow Rate During Regeneration (gpm)	5.5	5.5	5.5
Sybron C-249NS Ion Exchange Resin (cu ft)	1.0	1.5	2.0
Tank Size	9" x 48"	10" x 54"	12" x 48"
Backwash - GPM	2.1	2.7	3.9
Rapid Rinse/purge - GPM	5.5	5.5	5.5
Operating Pressure: 20 - 125 psi or 1.4 – 8.8 kg/Centimeter <sup>2</sup> , Operating Temperature: 34 - 100° F or 1.1 – 38° C Acceptable Salt Type: Sodium Chloride – Pellet or solar salt for water softeners All Systems above tested at 35psi +/- 5 psi, pH of 7.5 +/- 0.5, Capacity Testing Flow Rate = 50% of the rated service flow rate for the various size systems.			
These water softener systems have been tested by WQA and conform to NSF/ANSI 44 for specific performance claims as verified and substantiated by test data. The rated salt efficiencies above were also determined in accordance with NSF/ANSI 44 and are only valid at the salt dosage referenced above. An efficiency rated water softener is a demand initiated regeneration (DIR) softener which also complies with specific performance specifications intended to minimize the amount of regenerant brine and water used in its operation. Efficiency rated water softeners shall have a rated salt efficiency of not less than 3350 grains of total hardness exchanged per pound of salt (based on NaCl equivalency) (477 grains of total hardness exchanged per kilogram of salt), and shall not deliver more salt than its listed rating. The rated efficiency of the water softener, the salt dosage at that efficiency, the capacity at that salt dosage and that of the efficiency is only valid at the stated salt dosage. Efficiency is measured by a laboratory test described in NSF/ANSI 44. The test represents the maximum possible efficiency the system can achieve. Operational efficiency is the actual efficiency achieved after the system has been installed. It is typically less than the efficiency due to individual application factors including water hardness, water usage, and other contaminants that reduce the water softener's capacity. These systems are not intended to be used for treating water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Refer to the system Installation and Service Manuals for set-up and programming instructions. Contact your local dealer for parts and service. See your owner's manual for warranty information. <b>Important Notice:</b> For conditions of use, health claims certified by the California Department of Public Health and replacement parts, see product data sheet			
			
Tested and Certified by WQA against NSF/ANSI Std. 44 & 372 for "lead free" compliance.			
The valve used on this unit is Tested and Certified by WQA to NSF/ANSI Std. 61 Section 8 for Material Safety Only			

Seller: \_\_\_\_\_ Date: \_\_\_\_\_  
 Buyer: \_\_\_\_\_ Date: \_\_\_\_\_  
 7/16/10

**PENTAIR Residential Filtration, LLC**  
**5730 North Glen Park Road**  
**Milwaukee, Wisconsin 53209**  
**PHONE: (262)-238-4400**

## EQUIPMENT INSTALLATION

### System Regeneration Cycles

#### 1. Service (Downflow) — Cycle C0:

Untreated water is directed down through the resin bed and up through the riser tube. The hardness ions attach themselves to the resin and are removed from the water. The water is conditioned as it passes through the resin bed.

#### 2. Backwash (Upflow) — Cycles C1, C6:

The flow of water is reversed by the control valve and directed down the riser tube and up through the resin bed. During the backwash cycle, the bed is expanded and debris is flushed to the drain.

#### 3. Brine/Slow Rinse (Downflow) — Cycles C2, C3:

The control directs water through the brine injector and brine is drawn from the regenerant tank. The brine is then directed down through the resin bed and up through the riser tube to the drain. The hardness ions are displaced by sodium ions and are sent to the drain. The resin is regenerated during the brine cycle. Brine draw is completed when the air check closes.

#### 4. Repressurize Cycle — (Hard Water Bypass Flapper Open), Cycle C4:

This cycle closes the flappers for a short time to allow the air and water to hydraulically balance in the valve before continuing the regeneration.

#### 5. Fast Rinse (Downflow) — Cycles C5, C7:

The control directs water down through the resin bed and up through the riser tube to the drain. Any remaining brine residual is rinsed from the resin bed.

#### 6. Brine Refill — Cycle C8:

Brine refill occurs during a portion of the fast rinse cycle. Water is directed to the regenerant tank at a controlled rate, to create brine for the next regeneration.

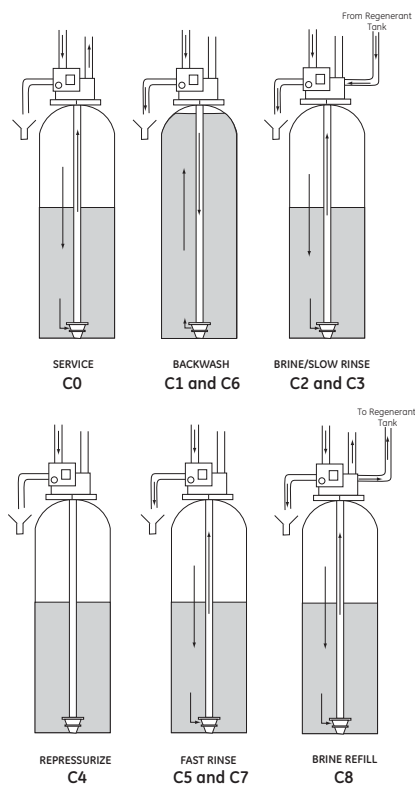


Figure 1



## EQUIPMENT INSTALLATION *CONTINUED*

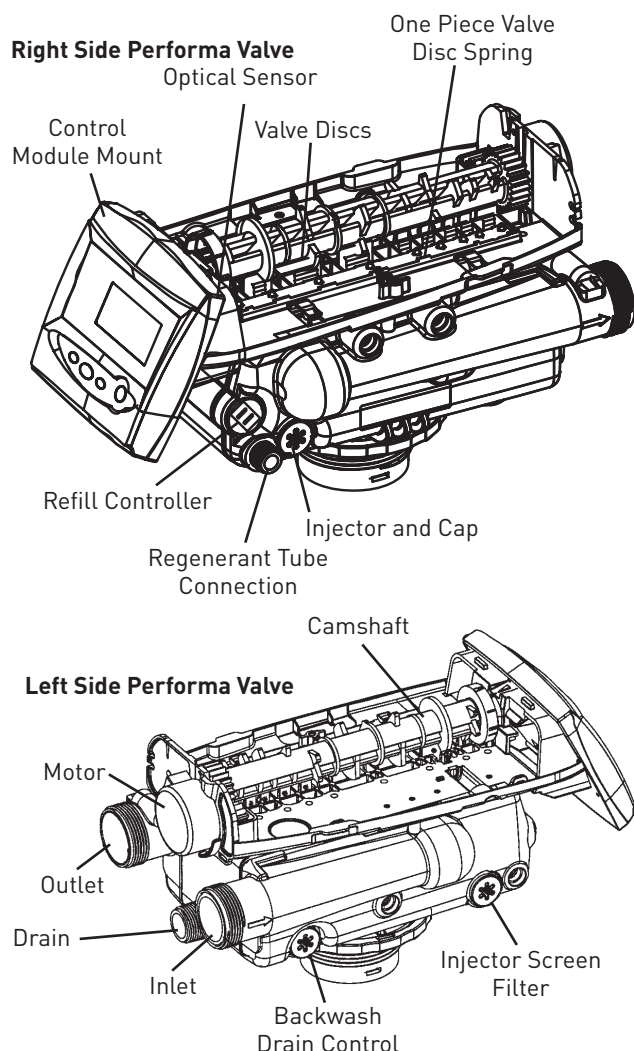


Figure 3 Performa Valve Identification

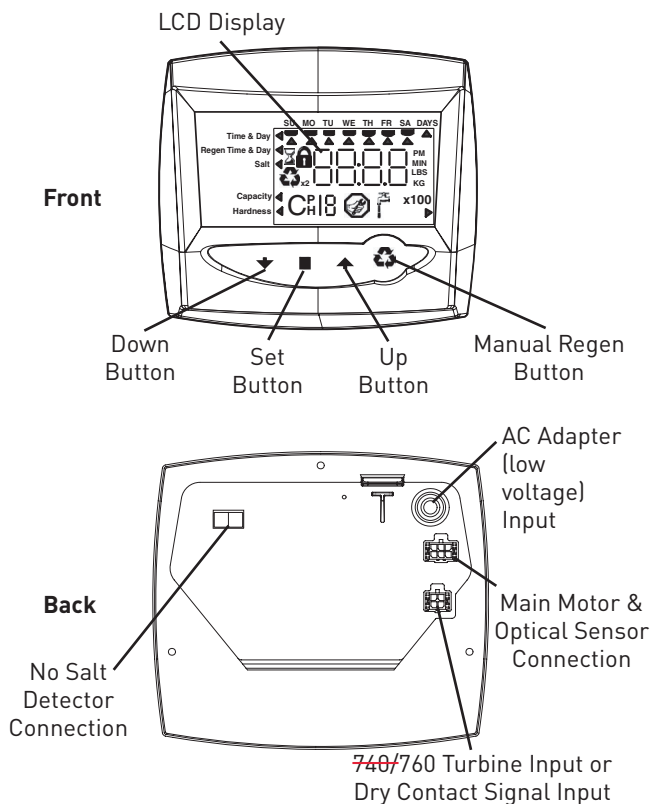


Figure 4 700 Series Controller Identification

### Location Selection

Location of a water treatment system is important. The following conditions are required:

- Level platform or floor
- Room to access equipment for maintenance and adding **regenerant** (salt) to tank.
- Ambient temperatures over 34°F (1°C) and below 120°F (49°C).
- Water pressure below 125 psi (8.61 bar) and above 20 psi (1.4 bar).
- In Canada the water pressure must be below 100 psi (6.89 bar).
- Constant electrical supply to operate the controller.
- Total minimum pipe run to water heater of ten feet (three meters) to prevent backup of hot water into system.
- Local drain for discharge as close as possible.
- Water line connections with shutoff or bypass valves.
- Must meet any local and state codes for site of installation.
- Valve is designed for minor plumbing misalignments. Do not support weight of system on the plumbing.
- Be sure all soldered pipes are fully cooled before attaching plastic valve to the plumbing.

### Outdoor Locations

When the water conditioning system is installed outdoors, several items must be considered.

- **Moisture** — The valve and 700 controller are rated for NEMA 3 locations. Falling water should not affect performance. The system is not designed to withstand extreme humidity or water spray from below. Examples are: constant heavy mist, near corrosive environment, upwards spray from sprinkler.

## EQUIPMENT INSTALLATION *CONTINUED*

- **Direct Sunlight** — The materials used will fade or discolor over time in direct sunlight. The integrity of the materials will not degrade to cause system failures. If it is necessary to locate the conditioner in direct sunlight, a protective outdoor cover (P/N 1267811) over the valve and controller is necessary.
- **Temperature** — Extreme hot or cold temperatures may cause damage to the valve or controller. Freezing temperatures will freeze the water in the valve. This will cause physical damage to the internal parts as well as the plumbing. High temperatures will affect the controller. The display may become unreadable but the controller should continue to function. When the temperature drops down into normal operating limits the display will return to normal. A protective cover (P/N 1267811) should assist with high temperature applications.
- **Insects** — The controller and valve have been designed to keep all but the smallest insects out of the critical areas. Any holes in the top plate can be covered with a metal foil duct work tape. The top cover should be installed securely in place.
- **Wind** — The Logix cover is designed to withstand a 30 mph (48 Kph) wind when properly installed on the valve.

### Water Line Connection

A bypass valve system should be installed on all water conditioning systems. Bypass valves isolate the conditioner from the water system and allow unconditioned water to be used. Service or routine maintenance procedures may also require that the system is bypassed. Figures 5, 6, and 7 show the three common bypass methods.

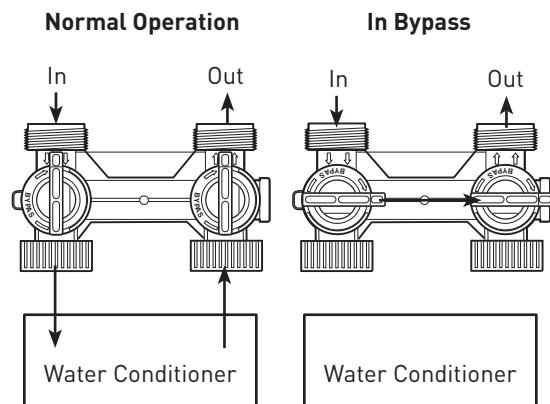


Figure 6 Series 1265 bypass for use with Performa valve bodies

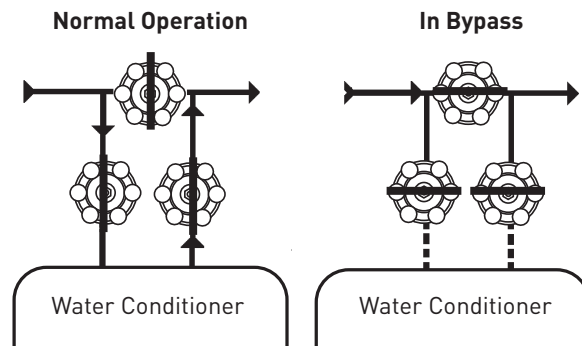


Figure 7 Typical Globe Valve Bypass System

**⚠ WARNING:** The inlet water must be connected to the inlet port of the valve. When replacing non-Pentair Water valves, the inlet and outlet may be reversed. It is also possible for the plumbing to be installed in an opposite order. Do not solder pipes with lead-based solder.

**⚠ WARNING:** Do not use tools to tighten plastic fittings. Over time, stress may break the connections. When the 1265, only hand tighten the plastic nuts.

**⚠ WARNING:** Do not use petroleum grease on gaskets when connecting bypass plumbing. Use only 100% silicone grease products when installing any plastic valve. Non-silicone grease may cause plastic components to fail over time.

### Drain Line Connection

**NOTE:** Standard commercial practices are expressed here. Local codes may require changes to the following suggestions. Check with local authorities before installing a system.

1. The unit should be above and not more than 20 feet (6.1 m) from the drain. Use an appropriate adapter fitting to connect 1/2 inch (1.3 cm) plastic tubing to the drain line connection of the control valve.
2. If the unit is located 20-40 feet (6.1-12.2 m) from drain, use 3/4 inch (1.9 cm) tubing. Use appropriate fittings to connect the 3/4 inch tubing to the 3/4 inch NPT drain connection on valve.  
The drain line may be elevated up to 6 feet (1.8 m) providing the run does not exceed 15 feet (4.6 m) and water pressure at the conditioner is not less than 40 psi (2.76 bar).
3. Elevation can increase by 2 feet (61 cm) for each additional 10 psi (.69 bar) of water pressure at the drain connector.
4. Where the drain line is elevated but empties into a drain below the level of the control valve, form a 7 inch (18 cm) loop at the far end of the line so that the bottom of the loop is level with the drain line connection. This will provide an adequate siphon trap.

Where the drain empties into an overhead sewer line, a sink-type trap must be used.

Secure the end of the drain line to prevent it from moving.

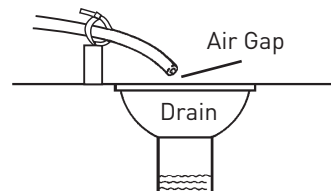


Figure 8 Drain Line Connection

## EQUIPMENT INSTALLATION *CONTINUED*

**NOTE:** Waste connections or drain outlet shall be designed and constructed to provide for connection to the sanitary waste system through an air-gap of 2 pipe diameters or 1 inch (22 mm) whichever is larger.

**⚠ WARNING:** Never insert drain line directly into a drain, sewer line, or trap (Figure 8). Always allow an air gap between the drain line and the wastewater to prevent the possibility of sewage being back-siphoned into the conditioner.

### Overflow Line Connection

(not used with filter system)

In the event of a malfunction, the regenerant TANK OVERFLOW will direct “overflow” to the drain instead of spilling on the floor. This fitting should be on the side of the cabinet or regenerant tank. Most tank manufacturers include a post for the tank overflow connector.

To connect the overflow line, locate hole on side of tank. Insert overflow fitting into tank and tighten with plastic thumb nut and gasket as shown (Figure 9). Attach length of 1/2 inch (1.3 cm) I.D. tubing (not supplied) to fitting and run to drain. Do not elevate overflow line higher than overflow fitting.

Do not tie into drain line of control unit. Overflow line must be a direct, separate line from overflow fitting to drain, sewer or tub. Allow an air gap as per drain line instructions.

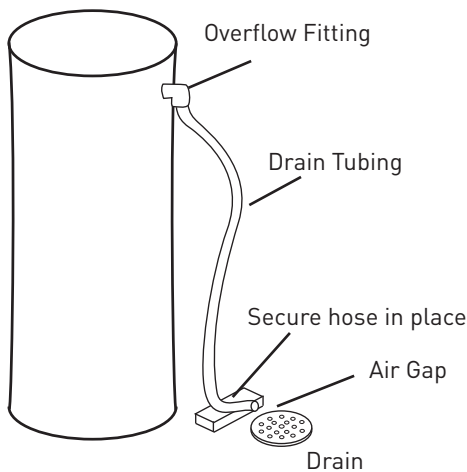


Figure 9 Overflow Line Connection

### Regenerant Line Connection

(not used with filter system)

The regenerant line from the tank connects to the valve. Make the connections and hand tighten. Be sure that the regenerant line is secure and free from air leaks. Even a small leak may cause the regenerant line to drain out, and the conditioner will not draw regenerant from the tank. This may also introduce air into the valve causing problems with valve operation.

**NOTE:** Be sure to use plumbing connection tube when attaching regenerant line connections to the Performa valve.

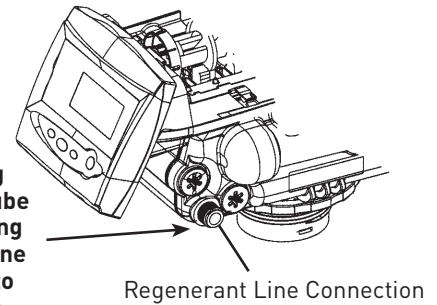


Figure 11 Regenerant Connection for Kenai Valve

An aircheck must be used in the regenerant line when installing a Kenai conditioner system.

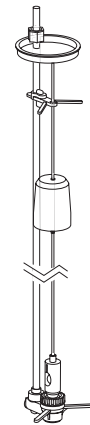


Figure 12 Regenerant Tank Check Valve

## EQUIPMENT INSTALLATION *CONTINUED*

### Electrical Connection

**CAUTION** This valve and control are for dry location use only unless used with a Listed Class 2 power supply suitable for outdoor use.

All 700 Series controllers operate on 12-volt alternating current power supply. This requires use of the supplied AC adapter. A variety of AC adapters are available for different applications. These AC adapters are available from your supplier. They include:

AC Adapter	Input Voltage	Application	Part Number
North American wall-mount AC adapter	120V 60Hz	Standard indoor application	1000811
Outdoor rated AC adapter	120V 60Hz	UL listed for outdoor installations	1235448
International option AC adapters	Varies based on country	Standard indoor application	See Parts Lists Section

### 100 VAC, 120 VAC and 230 VAC AC Adapters

Make sure power source matches the rating printed on the AC adapter.

**NOTE:** The power source should be constant. Be certain the AC adapter is not on a switched outlet. Power interruptions longer than 8 hours may cause the controller to lose the time and day settings. When power is restored, the day and time settings must then be re-entered.

### Controller Location

The 700 Series controllers are designed to be mounted on the valve or attached to a flat surface. Installations that do not provide easy access to the valve can have the controller mounted for remote operation.

A remote mount connection, P/N 1256257, is available for the 700 Series controller.

### Valve Camshaft

The front end of the camshaft has an indicator cup. The cup has slots in the outer periphery and numbers on the inside face (Figure 13).

The numbers can be seen with the cover off, from the front over the top of the controller. The number at the top indicates which regeneration cycle is currently in progress.

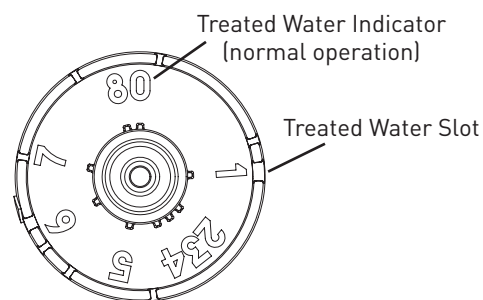


Figure 13 Camshaft Front End

The corresponding slot for the number is positioned at the optical sensor which is approximately 90 degrees out of phase.

### Regeneration Cycle Indicators

- C0 = Treated Water - normal operation mode
- C1 = Backwash Cycle
- C2 = Regenerant Draw Cycle (not used in filter mode)
- C3 = Slow Rinse Cycle (not used in filter mode)
- C4 = System Pause
- C5 = Fast Rinse Cycle 1
- C6 = Backwash Cycle 2
- C7 = Fast Rinse Cycle 2
- C8 = Regenerant Refill (not used in filter mode)

### Valve Disc Operation

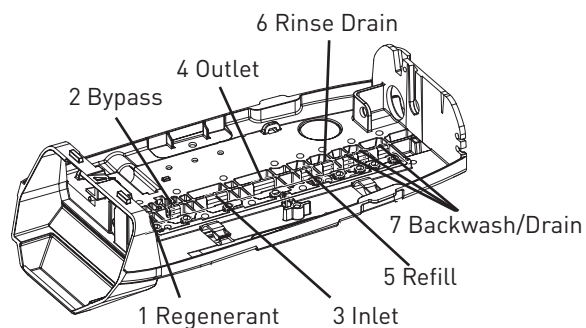
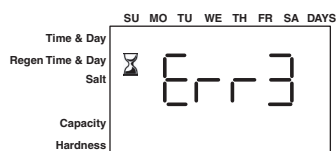


Figure 15

# SYSTEM START UP

## Initial Power-Up

### Initial Power Up – (Camshaft proceeds to HOME position)



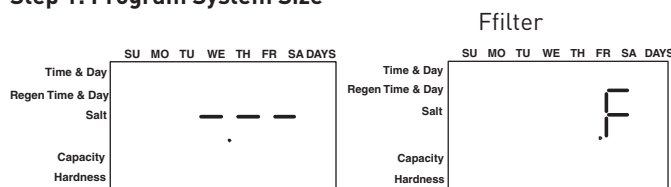
- At initial power-up, the camshaft may need to rotate to the HOME (in service position).
- Camshaft may take 1 to 2 minutes to return to HOME position.
- Err 3 will be displayed until the camshaft returns to HOME position.
- If more than 2 minutes elapses, verify that the motor is turning the camshaft. If it is not turning, contact Dealer.

**NOTE:** The 700 Series controller features a self-test sequence. At first power-up of the control, you may see a number such as 1.00, 1.02, 1.04, or 2.00 displayed. This is an indication that the self-test is not completed. To complete the test, verify that the turbine cable is connected. Blow air into the turbine port (valve outlet) to spin the turbine. The controller will verify that the turbine works and the self-test will finish. Proceed with the initial start-up procedure.

## Initial Start Up Step-By-Step Instructions

For FA filter applications, please program as normal below. See section Programming the 700 for FA Filter Applications.

### Step 1: Program System Size



This step may have been performed by your system's OEM manufacturer. In this case, proceed to step 2.

**NOTE:** Capacity is the result of the amount of media in the tank and the salt setting. The default capacity will be changed by selecting a different regenerant setting.

- Input system size – media volume in cubic feet. Use UP and DOWN buttons to scroll through resin volume choices.
- Choose your actual system size.
- Press SET to accept the system size you've selected.
- If incorrect setting is programmed, see "Resetting the Control" section below.

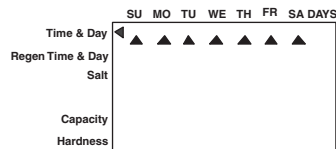
**NOTE:** If the controller was incorrectly set to the wrong valve body, press the DOWN button and SET button for five seconds to display resin volume in "H0". Press and hold the SET button for five seconds to reset the controller. Use the UP or DOWN buttons to increment the display to the correct valve body. Press SET.

### Step 2: Program Time of Day



- While "12:00" is blinking, set the correct time of day.
- Use the UP and DOWN buttons to scroll to the correct time of day.
- "PM" is indicated, "AM" is not indicated.
- Press SET to accept the correct time of day and advance to the next parameter.

### Step 3: Set Day of Week



- Press SET to make the arrow under "SU" flash.
- Use the UP and DOWN buttons to advance the arrow until it is under the correct day of week.
- Press SET to accept and advance to the next parameter.

After steps 1-4, the controller will operate most systems. Proceed to step 4 if further adjustments to your system's programming are needed.

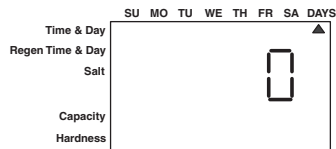
### Step 4: Set Regen Time



- 2:00 (AM) is the default time of regeneration. To accept this time, press the DOWN button to move to step 5.
- To change the regen time, press SET – causing "2:00" to flash.
- Use the UP and DOWN buttons to advance to the desired regen time.
- Press SET to accept the time and advance to the next parameter.

## SYSTEM START UP *CONTINUED*

### Step 5a: Set Calendar Override

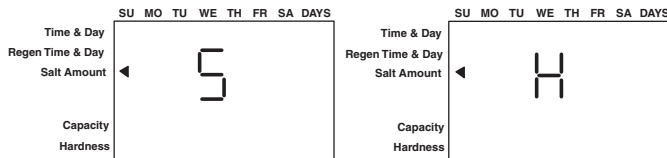


- Set number of days for calendar override on demand control.
- "0" days is the default for calendar override.
- Days can be adjusted from 1/2 (.5) to 99 days.
- To change, press SET to make the "0" flash.
- Use the UP and DOWN buttons to change to the number of days desired. Press SET to accept the regen frequency, and advance to the next cycle.

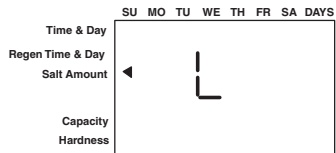
### Step 6: Amount of Regenerant used per Regeneration

Standard Setting

High Capacity Setting



Low Setting(High Efficiency)



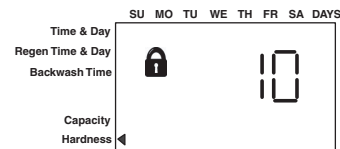
- Set desired regenerant amount.
- Default setting is "S" standard salting.
- 3 salt settings are available on 760 controls:
  - S – Standard Salt – 9 lbs/cubic foot of resin (120 grams/liter of resin)
  - H – High Salt – 15 lbs/cubic foot of resin (200 grams/liter of resin)
  - L – Low Salt – 3 lbs/cubic foot of resin (40 grams/liter of resin)
- Low Salt is the "Highly Efficient Mode".
- To change salt setting, press the SET button and use the UP and DOWN buttons to change to the desired setting.
- Press SET to accept the setting and advance to the next parameter.
- See Dealer Installation Manual for more complete information on salt settings for different system sizes, capacities and expected efficiencies.

### Step 8: Estimated Capacity



- System capacity is displayed in total kilograins of hardness removed before a regeneration is necessary.
- Value is derived from the system's resin volume input and salt amount input.
- To change capacity on the 760 control, press SET to make the default capacity flash. Use the UP and DOWN buttons to increment to the desired capacity.
- Press SET to accept the setting and advance to the next parameter.

### Step 9: Enter Hardness



- Enter inlet water hardness at installation site.
- Default hardness setting is 10 grains (ppm for metric).
- To change hardness, press SET to make the setting flash. Use the UP and DOWN buttons to scroll to the desired hardness.
- Press SET to accept the entered hardness value.
- The control will return you to the normal operation mode.

Initial programming is now complete. The control will return to normal operation mode if a button is not pushed for 30 seconds.

### Conditioner and FA Filter Start-Up

After you have performed the previous initial power-up steps, you will need to place the conditioner into operation.

**⚠ WARNING:** Do not rotate the camshaft by hand or damage to the unit may occur. Use the controller to step the camshaft electronically through the cycles.

1. Remove the cover from the valve. Removing the cover will allow you to see that the camshaft is turning, and in which cycle the camshaft is currently positioned.
2. With the supply water for the system still turned off, position the bypass valve to the "not in bypass" (normal operation) position.
3. Hold the REGEN button on the controller down for 5 seconds. This will initiate a manual regeneration. The controller will indicate that the motor is turning the camshaft to the cycle C1 (Backwash) position by flashing an hourglass. The controller will display the total regen time remaining.  
If you press and hold the SET button, the controller will indicate the time remaining in the current cycle.



## SYSTEM START UP *CONTINUED*

4. Fill the media tank with water.
  - A. While the controller is in cycle C1 (Backwash), open the water supply valve very slowly to approximately the 1/4 open position.

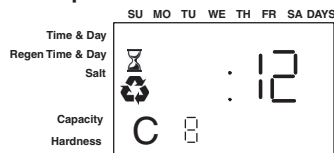
**⚠ WARNING:** If opened too rapidly or too far, media may be lost out of the tank into the valve or the plumbing. In the 1/4 open position, you should hear air slowly escaping from the valve drain line.

- B. When all of the air has been purged from the media tank (water begins to flow steadily from the drain line), open the main supply valve all of the way. This will purge the final air from the tank.
  - C. Allow water to run to drain until the water runs clear from the drain line. This purges any refuse from the media bed.
  - D. Turn off the water supply and let the system stand for about five minutes. This will allow any air trapped to escape from the tank.
5. Add water to the regenerant tank (initial fill) (conditioner only).
  - A. With a bucket or hose, add approximately 4 gallons (15 liters) of water to the regenerant tank. If the tank has a salt platform in the bottom of the tank, add water until the water level is approximately 1 inch (25 mm) above the platform.

**NOTE:** We recommend that you do not put regenerant into the tank until after the control valve has been put into operation. With no regenerant in the tank, it is much easier to view water flow and motion in the tank.

6. Engage the refill cycle to prime the line between the regenerant tank and the valve (conditioner only).
  - A. Slowly open the main water supply valve again, to the fully open position. Be sure not to open too rapidly as that would push the media out of the media tank.
  - B. Advance the controller to the Refill (C8) position. From cycle C1 (Backwash), press and hold the SET button. This will display the current cycle. While pressing the SET button, press UP to advance to the next cycle. Continue to advance through each cycle until you have reached cycle C8 (Refill).

**NOTE:** As you advance through each cycle there will be a slight delay before you can advance to the next cycle. The hourglass icon will light while the camshaft is indexing. There may be a pause at cycle C4 (System Pause). This cycle allows the water/air pressure to equalize on each side of the valve discs before moving on. The hourglass will not be visible indicating that the system is paused.



- C. With the water supply completely open, when you arrive at cycle C8 (Refill), the controller will direct water down through the line to the regenerant tank. Let the water flow through the line until all air bubbles have been purged from the line.

- D. Do not let the water flow down the line to the tank for more than one to two minutes, or the tank may overflow.
  - E. Once the air is purged from the line, press the SET button and the UP button simultaneously to advance to cycle C0 (Treated Water) position.
7. Draw water from the regenerant tank.
  - A. From the treated water position (cycle C0), advance the valve to the draw regenerant position. Hold the REGEN button down for five seconds. The controller will begin a manual regen, and advance the control valve to the cycle C1 (Backwash). Press the SET and UP button to advance to cycle C2 (Draw).
  - B. With the controller in this position, check to see that the water in the regenerant tank is being drawn out of the tank. The water level in the tank should recede very slowly.
  - C. Observe the water being drawn from the regenerant tank for at least three minutes. If the water level does not recede, or goes up, check all hose connections. C2 should be displayed.
8. If the water level is receding from the regenerant tank you can then advance the controller back to the treated water (C0) position by pressing SET and the UP buttons simultaneously to advance the controller to the C0 position.
9. Finally, turn on a faucet plumbed after the water conditioner. Run the faucet until the water runs clear. Add regenerant to the regenerant tank.

### Things You Might Need to Know

- When the controller is first plugged in, it may display a flashing hourglass and the message Err 3, this means that the controller is rotating to the home position. If the Err 2 is displayed, check that the incoming power frequency matches the controller. The North American controller will not run with 50 Hz input.
- The preset default time of regeneration is 2:00 AM.
- The 700 Series controller can be programmed to regenerate on specific days of the week.
- If electrical power is not available, the camshaft can be rotated counterclockwise by hand if the motor is removed.
- The 700 Series controllers send commands to the motor for camshaft movement. However, water pressure/flow are required during the regeneration cycle for backwash, purge and refill, and brine draw to actually take place.
- Make sure control power source is plugged in. The transformer should be connected to a non-switched power source.
- You can start programming at the beginning by resetting the amount of media. When viewing H0 (History Value) push and hold SET for five seconds. The display reverts back to --- and any programmed information is lost. Return to Initial Power Up.

# PROGRAMMING

## General 700 Series Instructions

### Power Loss Memory Retention

The 700 Series controllers feature battery-free time and date retention during the loss of power. This is designed to last a minimum of 8 hours depending on the installation. The controller will continue to keep time and day in dynamic memory while there is no AC power.

The controller will not track water usage on volumetric demand controls in the event of a power failure.

All programmed parameters are stored in the 700 Series static memory and will not be lost in the event of a power failure. These settings are maintained separately from the time and day settings.

### Motor

The 700 series controller uses a standard 12-volt AC motor that works with either 50 Hz or 60 Hz. The same motor is used worldwide and does not need to be changed for different power conditions.

### Power

700 Series controllers are available in two power configurations:

1. The North American model requires 60 Hz input. The controller will display USA units when power is first applied.
2. The World model accepts either 60 or 50 Hz input and will automatically adjust measurement units when power is first applied.

Information entered or calculated by the controller is stored in two different ways.

A static memory will store:

- Media volume
- Regenerant setting
- Time of regeneration
- Days between regeneration
- Filter mode

A dynamic memory with 8 hour retention will store:

- Current day of week
- Running clock

**NOTE: Water flow to the valve can be turned on or bypassed when the controller is powered up for the first time.**

### Variable Reserve Function

The 700 Series metered-demand volumetric controllers (760 and 760C) are designed to have a variable reserve feature. This feature automatically adjusts the reserve to the end-user's water usage schedule.

A variable reserve saves salt and water by only regenerating when absolutely necessary, and ensures enough soft water for typical high-water usage days.

Each day of regeneration the controller reviews the last four weeks of water usage for the same day of the week to determine if the remaining capacity is adequate for the next day of the week. If the remaining capacity is not adequate, it will initiate an automatic regeneration.

### Display Icons 700 Controller

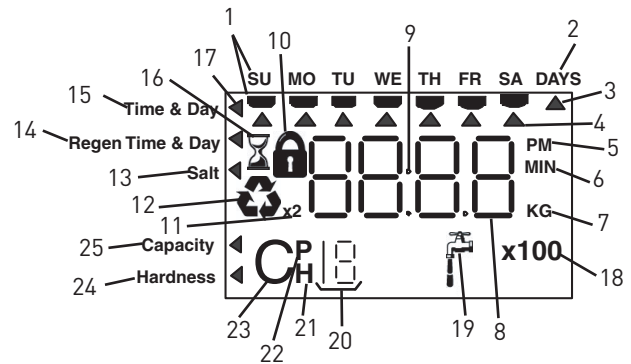


Figure 17

**NOTE: In normal operation and during programming, only a few of the icons will actually be displayed.**

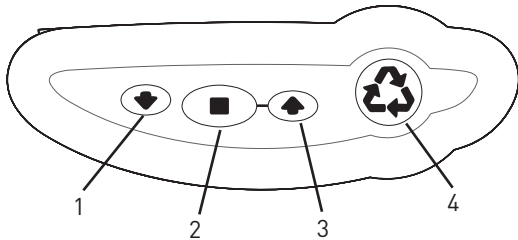
1. Days of the week. The flag immediately below the day will appear when that day has been programmed as a day the system should regenerate (used with 7-day timer programming).
2. See #3
3. This cursor is displayed when the days between regeneration are being programmed (used with .5 to 99 day regeneration programming).
4. One of these cursors will be displayed to indicate which day will be programmed into the controller.
5. "PM" indicates that the time displayed is between 12:00 noon and 12:00 midnight (there is no AM indicator). PM indicator is not used if clock mode is set to 24-hour.
6. When "MIN" is displayed, the value entered is in minute increments.
7. When "Kg" is displayed, the value entered is in kilograms or kilograins.
8. Four digits used to display the time or program value. Also used for error codes.
9. Colon flashes as part of the time display. Indicates normal operation.
10. Locked/unlocked indicator. In Level I programming this is displayed when the current parameter is locked-out. It is also used in Level II programming to indicate if the displayed parameter will be locked (icon will flash) when controller is in Level I.



## PROGRAMMING CONTINUED

11. When "x2" is displayed, a second regeneration has been called for.
12. The recycle sign is displayed (flashing) when a regeneration at the next time of regeneration has been called for. Also displayed (continuous) when in regeneration.
13. The display cursor is next to "SALT" when programming the amount of regenerant. If the controller is on a filter then backwash time is programmed.
14. The display cursor is next to "REGEN TIME & DAY" when programming the time of regeneration and the days of regeneration.
15. The display cursor is next to "TIME & DAY" when programming the current time and day.
16. The hourglass is displayed when the motor is running. The camshaft should be turning.
17. These cursors will appear next to the item that is currently displayed.
18. X100 multiplier for large values.
19. Shows when water is flowing through the valve.
20. Used with #24, #25, and #26. Displays a sequence number or a value.
21. History Values (H). The number displayed by #23 identifies which history value is currently displayed.
22. Parameter (P). Displayed only in Level II Programming. The number displayed by #23 identifies which parameter is currently displayed.
23. Cycle (C). The number displayed by #23 is the current cycle in the regeneration sequence.
24. Hardness setting
25. Capacity display—shows estimated system capacity.

### Keypad — Buttons



1. DOWN arrow. Generally used to scroll down or increment through a group of choices.
2. SET. Used to accept a setting that normally becomes stored in memory. Also used together with the arrow buttons.
3. UP arrow. Generally used to scroll up or increment through a group of choices.
4. Regenerate. Used to command the controller to regenerate. Also used to change the lock mode.

**NOTE: If a button is not pushed for thirty seconds, the controller returns to normal operation mode. Pushing the regenerate button immediately returns the controller to normal operation.**

### Programming Conventions

The 700 Series controller is programmed using the buttons on the keypad. The programming instructions will be described two ways whenever a section has keypad input.

First, a table shows simplified instructions. Second, text follows that describes the action. In each table:

"Action" lists the event or action desired.

"Keys" are listed as:

- UP for up arrow
- DOWN for down arrow
- SET for set
- REGEN for regeneration

"Duration" describes how long a button is held down:

P/R for press and release

HOLD for press and hold

X sec for a number of seconds to press the button and hold it down

"Display" calls out the display icons that are visible.

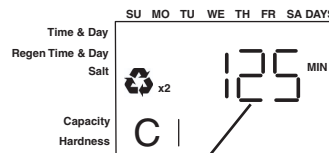
### Regeneration Modes

The 700 Series controllers can be regenerated either automatically or manually. During a regeneration, the total time remaining of the regeneration will be displayed on the controller. The current cycle is shown in the lower left of the display.

#### To Initiate a Manual Regeneration:

- Press REGEN once for delayed regeneration. System will regenerate at next set regen time (2:00 AM). A flashing regen (recycle) symbol will be displayed.
- Press and hold REGEN for 5 seconds to initiate immediate manual regeneration. A solid regen symbol will be displayed.
- After immediate regeneration has begun, press REGEN again to initiate a second manual regeneration. A flashing "x2" symbol indicates the second regeneration will start at the time of regeneration. Press and hold REGEN to turn on the second regeneration immediately following the current regeneration. The double regeneration is indicated by the "x2" symbol being on steady.

#### During a Regeneration:



- A "C#" is displayed to show current cycle.
- Total regen time remaining is displayed on screen.
- Press and hold SET to show current cycle time remaining.

## **PROGRAMMING** *CONTINUED*

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### **To Advance Regeneration Cycles:**

- Press and hold SET - showing current cycle time.
- Simultaneously press SET and UP to advance on cycle. An hourglass will display while cam is advancing. When cam reaches next cycle, "C2" will be displayed.
- Repeat SET and UP to advance through each cycle.
- Press and hold SET and UP for 5 seconds to cancel regen. Hourglass will flash once cancelled. Camshaft will advance to home – may take 1 to 2 minutes.

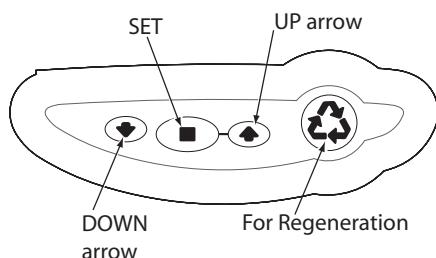
### **Regeneration Cycles:**

- C1 – Backwash
- C2 – Regeneration Draw/Slow Rinse (not used in filter mode)
- C3 – Slow Rinse (not used in filter mode)
- C4 – System Pause (to repressurize tank)
- C5 – Fast Rinse cycle 1
- C6 – Backwash cycle 2
- C7 – Fast Rinse cycle 2
- C8 – Regenerant Refill (not used in filter mode)

For system start-up procedure, including: purging the mineral tank, refilling the regenerant tank, and drawing regenerant, see the system start-up procedure in the Dealer Installation and Service Manual.

## PROGRAMMING *CONTINUED*

### 700 Series Advanced Programming



The 700 Series controllers are designed to operate by only setting the time of day and the day of the week. The remaining settings have been set at the factory. These default settings will work for most applications.

To change a setting:

Action	Key	Duration	Display
Enter basic programming	SET	Press and Release	Will show day of week
Move to desired display	UP or DOWN arrows	Press and Release	Will increment through the displays
Enable setting to be changed	SET	Press and Release	Display will flash
Change setting	UP or DOWN arrows	Press and Release	Value changes and continues to flash
Save setting	SET	Press and Release	Display stops flashing
Return to operation	REGEN	Press and Release	Normal operation display
View history values	SET and DOWN	Press and Hold for 5 seconds	H0 will be displayed

This level of programming is accessible by pressing the SET button. The UP and DOWN arrows will step through the settings:

Time of day

Day of week

Time of regeneration

Number of days between regeneration (99 day timer)

Day of week regeneration (displays only when number of days between regeneration equals zero) (7 day timer)

Amount of regenerant used per regeneration or filter backwash time

System capacity (view only)

### Accessing History Values

The Logix control features a review level that displays the operation history of the system. This is a great troubleshooting tool for the control valve.

To access history values, press and hold SET and DOWN for five seconds to view the "H" levels.

#### History Values

	Description	Range
H0	Resin volume initial setting value	Cubic feet or liters
H1	Days since last regeneration	0 – 255
H2	Current flow rate	0 – 47 GPM or 0 – 177 LPM
H3	Water used today in gallons/m <sup>3</sup> since Time of Regeneration	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H4	Water used since last regeneration in gallons/m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H5	Total water used since reset in 100s	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H6	Total water used since reset in 1,000,000	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H7	Average usage for Sunday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H8	Average usage for Monday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H9	Average usage for Tuesday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H10	Average usage for Wednesday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H11	Average usage for Thursday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H12	Average usage for Friday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>
H13	Average usage for Saturday in gallons or m <sup>3</sup>	0 – 65536 gallons or 0 – 6553.6 m <sup>3</sup>

### Resetting the Logix Control

To reset the control:

1. Press and hold SET and DOWN simultaneously for 5 seconds.
2. H0 and the system's set resin volume (or "F" mode) will be displayed.
3. If a history value other the "H0" is displayed, use the UP button to scroll through the settings until "H0" is displayed.
4. To reset the control, press and hold SET for 5 seconds.
5. The control will be reset to an unprogrammed state.
6. Go to "Initial Set-up" section to reprogram control.

**⚠ WARNING:** Resetting the control will delete all information stored in its memory, except time and day. This will require you to reprogram the control completely from the initial power-up mode.

## PROGRAMMING *CONTINUED*

### ~~740~~/760 Professional Programming

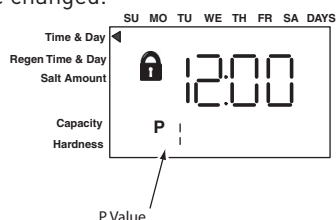
**NOTE:** If a button is not pushed for thirty seconds the controller returns to normal operation mode. Pushing the UP and DOWN arrows for 5 seconds returns the controller to normal operation.

**NOTE:** Any setting that is a time display will not show "AM" for times between 12:00 midnight and 12:00 noon. "PM" is displayed to the right of the time for times between 12:00 noon and 12:00 midnight. When using the 24-hour clock, "PM" is not displayed.

In this level all of the programming features of basic programming are available. In addition, the settings can be locked/unlocked.

A setting that is locked will display a lock icon when viewed in the basic level.

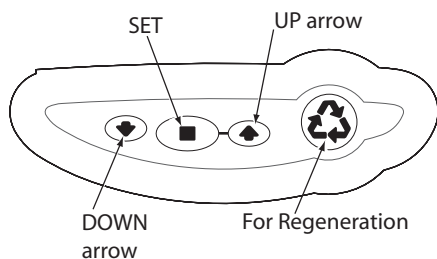
A locked setting is viewable in the basic programming menus but it cannot be changed.



When viewing a setting in this level the display will show a "P" value. This corresponds to the displayed setting.

Level II menus include:

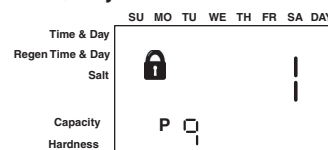
- P1 = Time of day
- P2 = Day of week
- P3 = Time of regeneration
- P4 = Number of days between regeneration
- P5 = Not used
- P6 = Amount of regenerant used per regeneration or filter backwash time
- P7 = System capacity
- P8 = Hardness
- P9 = Units of measure
- P10 = Clock mode



To enter Level II (Professional Programming) and change a setting:

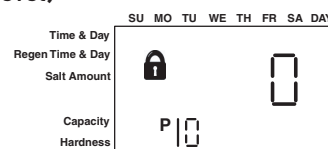
Action	Key	Duration	Display
Enter Level II programming	UP and DOWN	5 sec.	P1 display
Return to operation	UP and DOWN	5 sec.	Time and day of week
Increment through menus	UP and DOWN	P/R	Next parameter display
Enable setting to be changed	SET	P/R	Parameter will flash
Change value	UP and DOWN	P/R	Value changes
Save setting	SET	P/R	Records value and next parameter is displayed

### English/Metric - P9 (Only accessed in Professional Level)



This setting is entered automatically at first power-up. The North American controller will default to English units. The World controller senses the electrical input and determines English or metric units. 0 = English units. 1 = metric units. Use the arrow buttons to change this setting. Press SET to accept the setting.

### 12 hour clock/24 hour clock - P10 (Only accessed in Professional Level)



**NOTE:** Once SET is pressed in P10 the controller will change to treated water (normal operation) mode. The time of day is displayed and the colon is flashing.

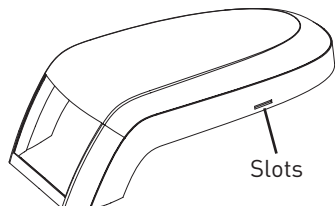
## SERVICE AND MAINTENANCE

### Cover

The cover provides protection for the controller, wiring, and other components. This cover will be removed for most service and maintenance.

When installed, the cover provides NEMA 3 water protection. This protects from falling water up to 30 degrees from vertical.

To remove cover:



1. Grasp side edges toward rear of the valve.
2. Pull outwards until the slots in the cover clears the projections on the top plate.
3. Lift up on the rear and pull forward to clear the control module.

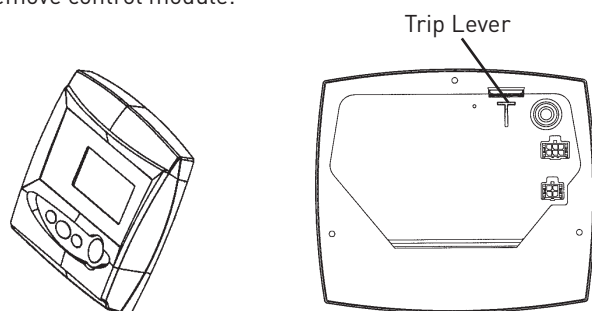
To install cover:

1. Position cover to be low in front and under the bottom edge of the control module.
2. The cover will hook on the bottom of the controller and drop down over the camshaft.
3. To finish, grasp the side edges and pull outward to clear the projections on the top plate.
4. Drop down until the cover snaps in place.

### Electronic Control Module

The purpose of the electronic control module is to control the regeneration cycle. The control module has several variations. When replacing the controller, use the same model or some functions may not work. This is an electronic controller that is programmable and uses input/output signals.

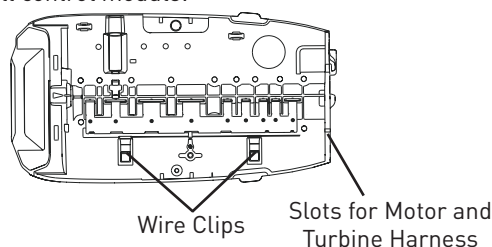
To remove control module:



1. Disconnect power to the unit.
2. Remove valve cover.
3. Press trip lever to release module from top plate.
4. Pivot the top forward and up.
5. Remove any wire connections. Wire connectors have a locking tab that must be squeezed before removing.

**NOTE:** There is no need to label the wires. The keyed connectors will only plug back into one site.

To install control module:



1. Be sure the power is disconnected.
2. Check model.
3. Check routing of wires and plug them into the controller. Connectors will snap in place. Be sure that wires are properly managed through the clips on top plate. This will prevent the wires from being caught in the camshaft.
4. Place bottom of module in position. The bottom will fit into a clip.
5. Pivot the top into position and snap in place. The controller should be secure.

If you are ready to program the controller, then power can be applied by plugging in transformer.

### Drive Motor

The drive motor is open loop and receives commands from the control module. The motor has a pinion gear that meshes with the camshaft gear to drive (rotate) the camshaft.

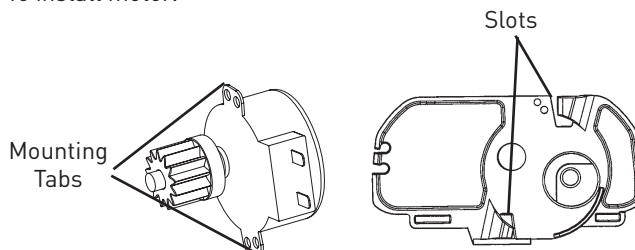
During operation, rotation forces the motor into its mounting position and screws or bolts are not needed.

**NOTE:** Some units will have a shipping peg in the top motor mount. The peg can be removed and discarded. This peg is not required for motor operation.

To remove motor:

1. Disconnect power to the unit.
2. Remove cover.
3. Pull off wiring connector.
4. Grasp the motor body and rotate counterclockwise.
5. Pull motor out.

To install motor:



1. Insert gear through hole on top plate and mesh with camshaft. Cam may need to be rotated slightly.
2. With motor ears flat to the rear of the top plate, rotate clockwise until mounting tabs are engaged in slots.
3. Reconnect wires.

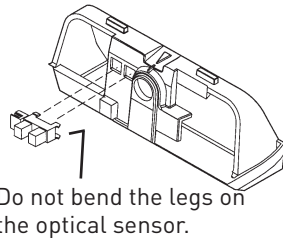
**NOTE:** It is not necessary to pre-position the camshaft or the motor. When the controller is powered up the camshaft will be rotated to the "home" position.

## SERVICE AND MAINTENANCE *CONTINUED*

### Optical Sensor

The optical sensor is mounted to the top plate. The camshaft cup rotates through the sensor and the slots are detected. A signal is sent to the controller for each slot.

**NOTE:** Damaged sensors should be replaced. Sensors may be cleaned with compressed air or a soft brush.



To remove optical sensor:

1. Disconnect power to the unit.
2. Remove cover.
3. Remove controller.
4. From the controller side, pinch the legs of the sensor holder in the top plate.
5. Pull the holder away from the mounting surface.
6. Remove wires.

To install optical sensor:

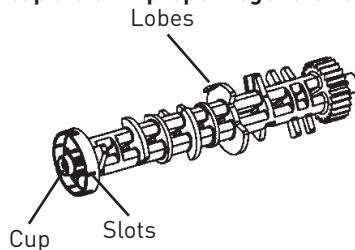
1. Attach wires. Wires should point away from camshaft.
2. Place leading edge of sensor holder into opening.
3. Pivot holder into place. Legs should enter slots and snap in place.

**⚠ WARNING:** The optical sensor legs are fragile and may break. If the optical sensor legs break or crack, we recommend replacement. A damaged sensor may result in improper regeneration.

### Camshaft

The camshaft has several lobes that push open the valve discs as the camshaft rotates. Rotation is controlled by a drive motor that drives a gear at the rear of the camshaft. The front end has a cup with markings and slots.

**⚠ WARNING:** The camshaft slots are molded to exact dimensions. Do not attempt to modify the cam cup slots. Improper regeneration will occur!



The outside surface of the cup has an arrow mark. When the arrow is at top center, the camshaft is in the loading position. 90 degrees clockwise on the cup an optical sensor is mounted to the top plate. This sensor reads the slots as they pass through. The largest slot is "Home" and the remaining slots are positioned to signal the regeneration cycles.

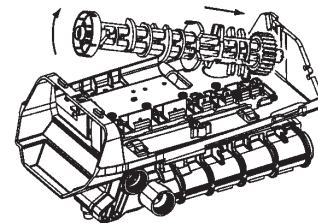
When looking at the end of the camshaft, numbers are visible in the hollow of the cup. An arrow on the top plate points to the current marking. The numbers represent regeneration cycles as follows:

- C0 = Treated water-normal operation mode
- C1 = Backwash
- C2 = Regenerant draw (not used in filter mode)
- C3 = Slow rinse (not used in filter mode)
- C4 = System pause
- C5 = Fast rinse cycle 1
- C6 = Backwash cycle 2
- C7 = Fast rinse cycle 2
- C8 = Regenerant refill (not used in filter mode)

These numbers are offset rotationally 90 degrees from the matching slot. The offset enables the service person to view the number at the top of the cup and determine which slot is at the optical sensor.

**NOTE:** If any part of the camshaft is broken or damaged the camshaft should be replaced. Do not repair or modify damaged cam lobes, gears or timing cup.

To remove camshaft:



1. Disconnect power to the unit.
2. Remove cover.
3. Remove motor.
4. Camshaft should be in the treated water position. Rotate counterclockwise as needed.
5. Use a screwdriver to hold open the #1 valve disc.

**NOTE:** When replacing/removing camshaft, make sure not to damage or mis-align the optical sensor. Hold the sensor in position while removing camshaft.

6. Move the camshaft backwards, away from the controller.
7. Lift the loose front end up and out.

To install camshaft:

1. Check that the optical sensor is in position.
2. Position camshaft above the valve discs. The arrow on the cup should be up.
3. Slide the rear of the camshaft into place.
4. Pivot the camshaft close to its final position.
5. The camshaft will push on one or more valve discs. You will feel resistance as you complete the installation.
6. Move the camshaft down and into position. Force valve discs to move as needed.
7. Move the camshaft forward. Check that the optical sensor is in position.
8. Install motor.

**NOTE:** The camshaft will position itself to C0 (treated water) when the controller is powered up.



## SERVICE AND MAINTENANCE *CONTINUED*

### Wiring Harnesses

The wiring harnesses are designed to fit one way. The connectors are unique to the port they plug into. The wires are held in place by clips and the connectors latch in place.

Do not run wires through holes in topplate.

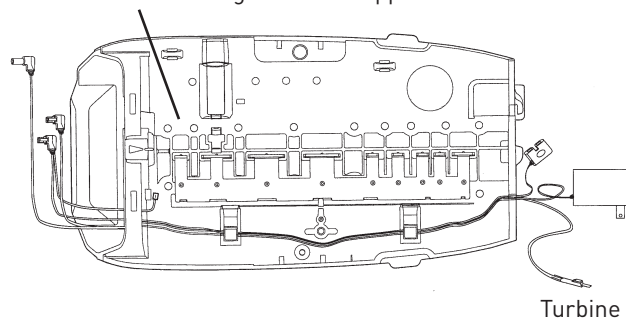
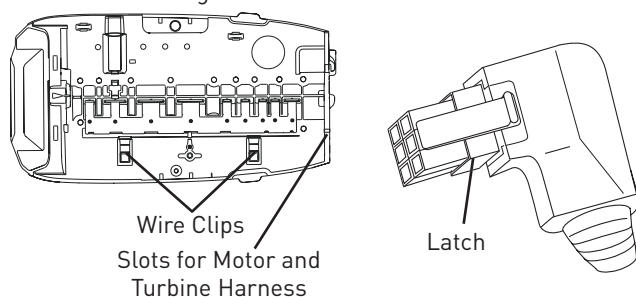


Figure 18 - Wire Harness Routing

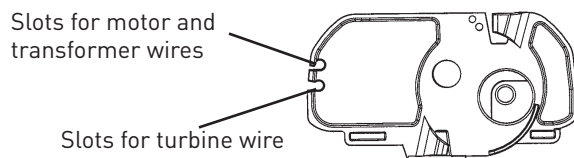
To remove a wiring harnesses:



1. Disconnect power to the unit.
2. Remove cover.
3. Remove controller.
4. Remove connections by squeezing the latch on the connector and pulling out.
5. Pull the harness out of the clips on the top plate.

To install a wiring harness:

**NOTE:** Start at the back of the valve and work toward the controller. This will place any slack behind the controller. Slack or loose wires can become tangled in the camshaft.



1. Depending on which harness is being installed, plug the connector into the motor or turbine.
2. Route the harness through the opening at the back of the top plate.
3. Place the harness into the clips on the top plate. Do not leave any slack. Put the motor wire in first, then the turbine sensor cable second.
4. Feed the wire through the opening on the front of the top plate.
5. If installing the motor harness the connector to the optical sensor can be clipped in place.
6. Connect the harness to the back of the controller.

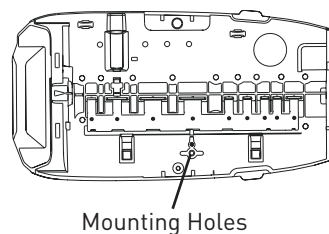
**NOTE:** If using both a motor and turbine cable harness, install the smaller motor cable first. Install the larger turbine cable second. This will lock the motor cable beneath the wire management clips.

### Microswitch (Optional Under the Cover)

The microswitch is located under the cover and is screwed to the top plate. This switch is turned on/off by a cam lobe on the camshaft. Its function is to signal that the unit is in-service or out-of-service (regenerating).

Microswitches are available as kits from Pentair Water or a standard microswitch can be used as well.

**⚠ WARNING:** This switch will normally control an event on another piece of equipment. Be certain of what effect your actions will have on the other equipment.



To install microswitch:

1. Connect wires.
2. Use self-tapping screws to secure the switch base to the blind boss top plate.
3. Adjust microswitch distance to cam.

**NOTE:** Proper procedure for replacing a self-tapping screw:

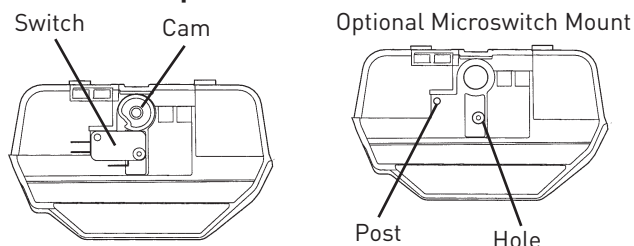
- A. Drop screw into hole.
- B. With a screwdriver, back the screw up (counterclockwise) until the threads click.
- C. Rotate the screw forward (clockwise) until finger tight.

**⚠ WARNING:** The Pentair Water valve is rated for low voltage (less than 48 volts) microswitch components only. Using a high voltage switch may result in damaged valves or fire and may interfere with electronic control function.

To remove microswitch:

1. Disconnect power to the switch.
2. Remove cover.
3. Unscrew switch base from top plate.
4. Disconnect wires.

### Microswitch (Optional - Front of Camshaft)



This microswitch is mounted behind the controller at the front end of the camshaft. The switch is mounted to the top plate. The cam for this switch is screwed to the front of the camshaft. This cam can be adjusted to activate the microswitch at any time during the regeneration cycle.

The front end cam switch is available as a kit from Pentair Water.

**⚠ WARNING:** This switch will normally control an event on another piece of equipment. Be certain of what effect your actions will have on the other equipment.

## SERVICE AND MAINTENANCE *CONTINUED*

To remove microswitch:

1. Disconnect power to the switch.
2. Remove cover.
3. Remove controller.
4. Unscrew switch from top plate.
5. Disconnect wires.

To install microswitch:

1. Connect wires.
2. Screw switch base to top plate using the switch guide pin over screw boss.
3. Attach the switch cam to front of the camshaft with a self-tapping screw. Adjust to the appropriate cycle and tighten.

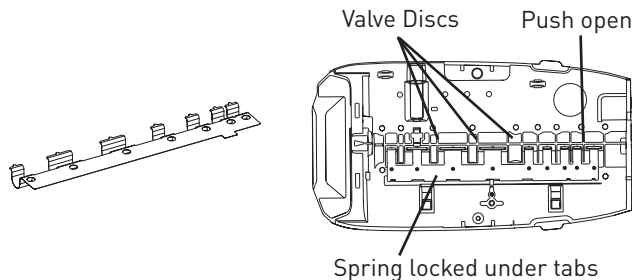
**NOTE:** The cam for this switch is adjustable. To have the microswitch activate at a different point in the cycle, rotate the cam as needed. To rotate the cam loosen the center screw, tighten when the cam is in the new position.

### Spring (Valve Discs)

This spring is a one-piece metal spring that applies pressure to the valve discs holding them closed. The rotating camshaft overcomes this pressure to open the valve discs as needed. The shape of the spring is critical for proper operation.

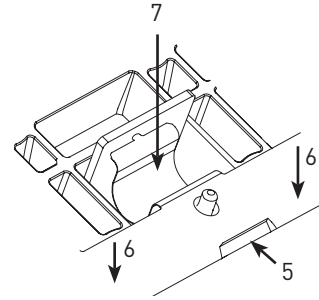
**⚠ WARNING:** Do not attempt to straighten or repair this spring. If this spring is damaged, valve discs may not operate correctly.

To remove spring:



1. Disconnect power to the unit.
2. Remove cover.
3. Remove motor.
4. Remove camshaft.
5. Place unit in bypass.
6. Release water pressure by pushing the last valve discs open with a screw driver.
7. Locate valve discs 2, 3 and 4 for 255 valve or valve discs 3, 4 and 5 for Performa valves.
8. Position yourself on the spring side of the valve discs.
9. Place two (or more) fingers on the flat part of the spring.
10. Move the fingers toward the valve discs and into the spring valley between the previously located valve discs.
11. By pulling back and up on the spring, the spring will pop out of the valley.
12. Pull back further to remove the spring.

To install spring:



1. Inspect the spring for damage. Do not attempt to repair a bent spring.
2. Position yourself on the spring side of the valve discs.
3. Position the spring over the valve body close to final position. The wide spring segments will be located at the wide valve discs. The curve of the spring will be down into the valley.
4. The long flat close edge is inserted first. This edge slides into a channel on the valve body.
5. Rock the spring back and place the flat edge into the channel.
6. Lower the springs until they rest on top of the valve discs.
7. A tool (phillips screwdriver) will be needed to push the springs in place.
8. The spring posts will guide the spring into position.
9. Hold the flat part down with one hand.
10. Spread your fingers apart to cover the length and push down.
11. With the other hand use the tool to push down in the valley of each spring segment.

The spring will slide off the top of the valve disc downward. The small projection on the end of the spring will drop into the hole in the valve disc to provide secure positioning. Repeat for all spring segments.

**NOTE:** If a spring segment goes beyond the locating hole, it can be pulled back using a small flat blade screwdriver.

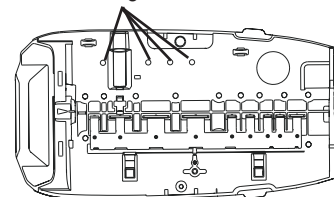
**NOTE:** In high pressure (80 psi and higher) applications, the standard single valve disc springs can be installed on top of the one piece spring.

### Terminal Block (Optional)

**⚠ WARNING:** The valve is rated for low voltage microswitch components only. Using a high voltage switch may result in damaged valves or fire and may interfere with electronic control function.

Holes are provided to mount standard terminal blocks. The location is under the cover on the top plate.

Mounting Holes





## SERVICE AND MAINTENANCE *CONTINUED*

To install terminal blocks:

1. Disconnect power to unit.
2. Remove cover.
3. Use self-tapping screws to secure terminal block to top plate.
4. Clip wires with plastic tie-wrap to ensure that the wires do not tangle in camshaft.

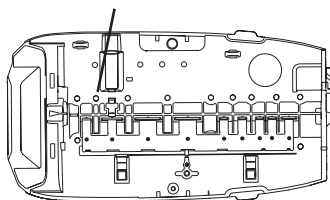
### Top Plate

The top plate holds the valve discs in place during operation. This plate is removed to allow cleaning and replacing the valve discs.

**NOTE:** The Pentair Water valve discs are made from a chloramine resistant severe service rubber. The valve discs will usually not need to be changed. Before removing the top plate for valve disc service be certain that one of the discs is not operating correctly.

To remove top plate:

Remove screws



1. Disconnect power to unit.
2. Remove cover.
3. Remove motor.
4. Remove camshaft.
5. Place unit in bypass.
6. Release water pressure by pushing the last valve disc open with a screwdriver.
7. Any optional items may be removed.
8. Wiring harnesses should be removed.
9. Remove valve disc and spring.
10. Use a phillips screwdriver to remove the screws from the top plate.
11. Lift the top plate off. All the valve discs can be pulled straight out.

Inspect valve discs for wear. The sealing surface is the raised ridge on the underside of the top shoulder.

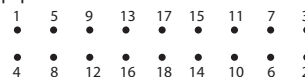
Check each valve disc cavity in the valve for debris. Remove any foreign objects before replacing the valve disc.

To install valve discs:

**NOTE:** If the valve disc fits properly in the cavity, it will work correctly.

1. Put the valve disc into the correct (based on shoulder size) valve port cavity. The metal end without rubber coating should be visible.
2. Push down on the shoulder to position the valve disc completely into the port cavity.
3. The metal portion will be positioned straight up and the top of the shoulder will be level with the valve.

To install the top plate:



**NOTE:** All valve discs should be in position. Use the same screws that were removed to reassemble the top plate.

**⚠ WARNING:** Follow the procedure to engage the screws with the existing threads. If the same threads are not used, the holding power of the screw is lost. Under pressure the valve can leak. Screws that have the same diameter but have different threads should not be used.

1. Position the top plate on top of the valve and over the valve discs.
2. Insert a screw at one of the corner positions.

**⚠ WARNING:** This procedure for reinserting screws must be followed to ensure proper holding strength of the screws.

- A. Drop screw of same size and thread into the hole.
  - B. Use a phillips screwdriver and lightly rotate the screw backwards (counterclockwise).
  - C. When the thread of the screw and the thread of the hole match, the screw will "click" and slightly drop down.
  - D. The threads are lined up. Lightly rotate the screw to tighten and engage threads.
  - E. Once the threads have engaged the screw can be tightened. Minimal resistance will be present as the screw is turned in. Resistance indicates new threads are being formed. Back the screw out and rematch the threads.
3. Turn the screw in but do not tighten.
  4. Place a second screw into the hole diagonally opposite the first screw and turn in but do not tighten.
  5. Insert another screw into one of the remaining corners and turn it in.
  6. The fourth screw goes into the hole diagonally opposite. Turn it in.
  7. Put the remaining screws in following the same criss-cross pattern working from the ends toward the center. When all the screws are in place they can be tightened down.
  8. Start at the corner of the screw pattern and tighten that screw. Work the same pattern from the ends toward center and criss-crossing as each screw is tightened. Check that each valve disc moves smoothly before replacing the spring and camshaft.
  9. Replace spring.
  10. Replace camshaft and motor.
  11. Replace controller and wiring harnesses.

## **SERVICE AND MAINTENANCE *CONTINUED***

### **Disinfection Of Water Conditioners**

The materials of construction of the modern water conditioner will not support bacterial growth, nor will these materials contaminate a water supply. During normal use, a conditioner may become fouled with organic matter, or in some cases with bacteria from the water supply. This may result in an off-taste or odor in the water.

Some conditioners may need to be disinfected after installation and some conditioners will require periodic disinfection during their normal life.

Depending upon the conditions of use, the style of conditioner, the type of ion exchanger, and the disinfectant available, a choice can be made among the following methods.

### **Sodium or Calcium Hypochlorite Application**

These materials are satisfactory for use with polystyrene resins, synthetic gel zeolite, greensand and bentonites.

#### **5.25% Sodium Hypochlorite**

These solutions are commonly known as household bleach. If stronger solutions are used, such as those sold for commercial laundries, adjust the dosage accordingly.

1. Dosage
  - F. Polystyrene resin; 1.2 fluid ounce (35.5 ml) per cubic foot.
  - G. Non-resinous exchangers; 0.8 fluid ounce (23.7 ml) per cubic foot.
2. Brine tank conditioners
  - A. Backwash the conditioner and add the required amount of hypochlorite solution to the well of the regenerant tank. The regenerant tank should have water in it to permit the solution to be carried into the conditioner.
  - B. Proceed with the normal regeneration.

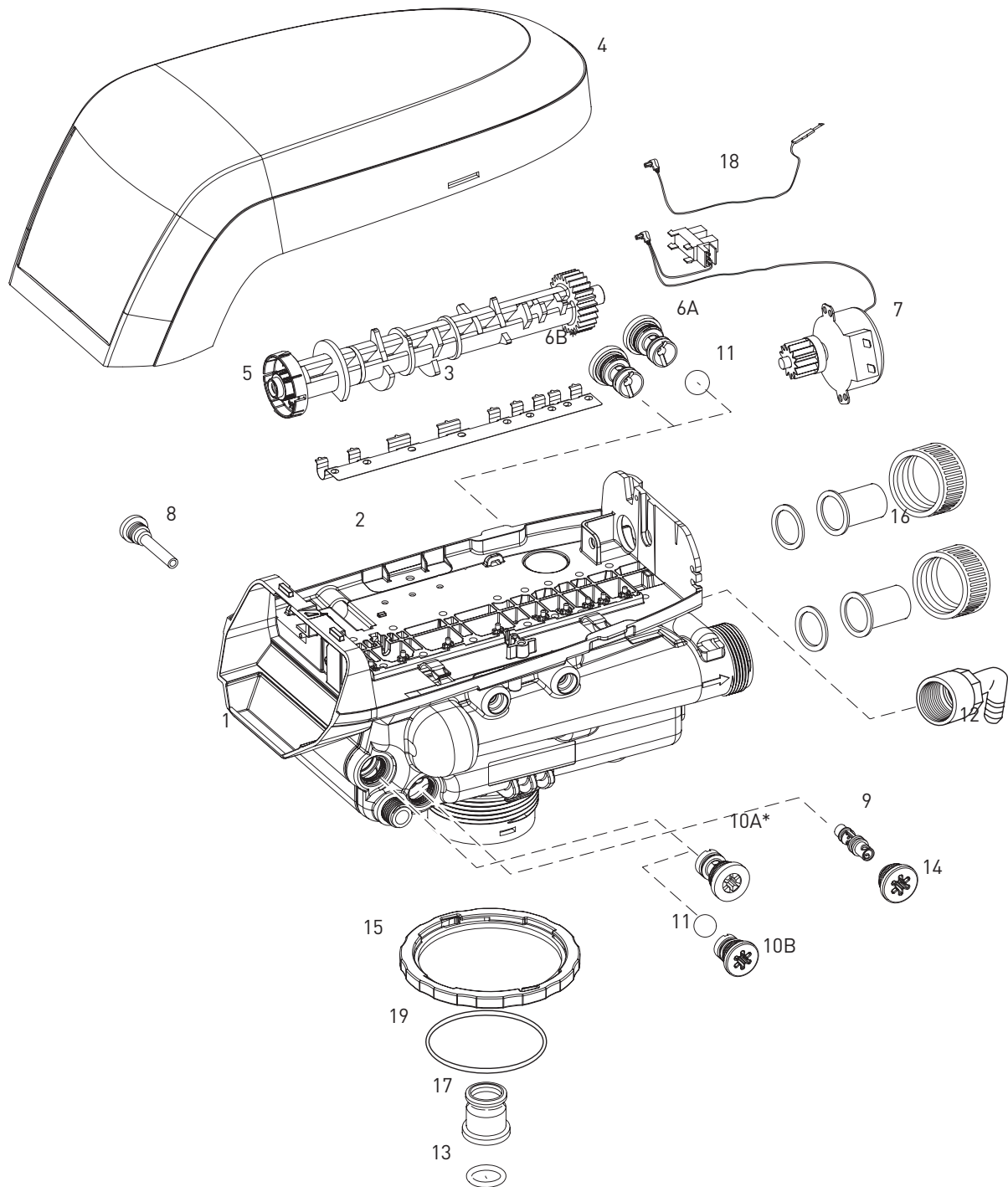
#### **Calcium Hypochlorite**

Calcium hypochlorite, 70% available chlorine, is available in several forms including tablets and granules. These solid materials may be used directly without dissolving before use.

1. Dosage
  - A. Two grains (approximately 0.1 ounce [3 ml]) per cubic foot.
2. Regenerant tank conditioners
  - A. Backwash the conditioner and add the required amount of hypochlorite to the well of the regenerant tank. The regenerant tank should have water in it to permit the chlorine solution to be carried into the conditioner.
  - B. Proceed with the normal regeneration.

## ASSEMBLY DIAGRAMS *CONTINUED*

### Performa Valve



**⚠ WARNING:** Do not use the flow control ball with #6B or 10A.

## ASSEMBLY DIAGRAMS *CONTINUED*

Item No.	QTY	Part No.	Description
1 .....	1 .....	1244651 .....	Valve Assembly w/o Flow Controls
* .....	18 .....	1234170 .....	Screw, Top Plate, 8-18 x 0.56-inch Self Tap
2 .....	1 .....	1235338 .....	Top Plate, 268/700 Series Valves
3 .....	1 .....	1235339 .....	Valve Disc Spring, One Piece, Performa Valve
4 .....	1 .....	1236246 .....	Cover, Valve, 255/Performa Logix Series Controller
5 .....	1 .....	1235352 .....	Cam, 263-268/700 Series Valve, STD, Black
6A.....	1 .....	.....	Drain Control Assembly:
		..... 1000209 .....	No. 7 (1.3 gpm; 4.9 Lpm)
		..... 1000210 .....	No. 8 (1.7 gpm; 6.4 Lpm)
		..... 1000211 .....	No. 9 (2.2 gpm; 8.3 Lpm)
		..... 1000212 .....	No. 10 (2.7 gpm; 10.2 Lpm)
		..... 1000213 .....	No. 12 (3.9 gpm; 14.76 Lpm)
6B.....	1 .....	.....	Drain Control Assembly:
		..... 1000214 .....	No. 13 (4.5 gpm; 17 Lpm)
		..... 1000215 .....	No. 14 (5.3 gpm; 20 Lpm)
		..... 1239760 .....	Blending Valve Kit 900/700 Series Top Plate
* .....	1 .....	.....	Drain Line Flow Control (External):
		..... 1030355 .....	Drain Line Flow Control, 5 gpm (19 Lpm)
		..... 1030356 .....	Drain Line Flow Control, 6 gpm (22.5 Lpm)
		..... 1030357 .....	Drain Line Flow Control, 7 gpm (26.5 Lpm)
		..... 1030358 .....	Drain Line Flow Control, 8 gpm (30 Lpm)
		..... 1030359 .....	Drain Line Flow Control, 9 gpm (34 Lpm)
		..... 1030360 .....	Drain Line Flow Control, 10 gpm (38 Lpm)
7 .....	1 .....	3019221 .....	Motor/Optical Cable Assembly
8 .....	1 .....	1000226 .....	Screen/Cap Assembly w/ O-Ring

Item No.	QTY	Part No.	Description
9 .....	1 .....	.....	Injector (High Efficiency) Options:
		..... 1035730 .....	"E" Injector (High Efficiency) - Yellow (6-inch tank)
		..... 1035731 .....	"F" Injector (High Efficiency) - Peach (7-inch tank)
		..... 1035732 .....	"G" Injector (High Efficiency) - Tan (8-inch tank)
		..... 1035733 .....	"H" Injector (High Efficiency) - Lt Purple (9-inch tank)
		..... 1035734 .....	"J" Injector (High Efficiency) - Lt Blue (10-inch tank)
		..... 1035735 .....	"K" Injector (High Efficiency) - Pink (12-inch tank)
		..... 1035736 .....	"L" Injector (High Efficiency) - Orange (13 & 14-inch tanks)
		..... 1032985 .....	Plugged Injector Cap
10A.....	1 .....	1000222 .....	Regenerant Refill Controller, No Bal, 0.33 gpm
10B.....	.....	1243510 .....	Regenerant Refill Controller
11 .....	.....	1030502 .....	Ball, Refill Flow Control
* .....	.....	1030334 .....	Plugged Refill Flow Control - for 263 Valve
12 .....	1 .....	1002449 .....	Drain Fitting Elbow (3/4-inch hose barbed)
13 .....	1 .....	1232370 .....	O-ring Riser Tube -318, EP
14 .....	1 .....	1000269 .....	Injector Cap with O-ring
15 .....	1 .....	1035622 .....	Tank Ring
* .....	.....	1041174 .....	Valve Disc Kit: Standard

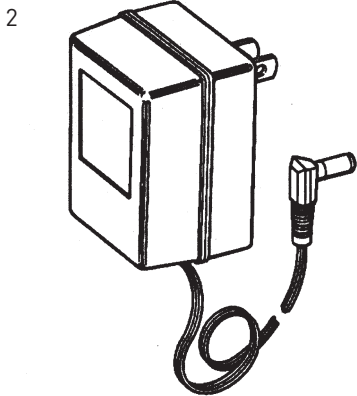
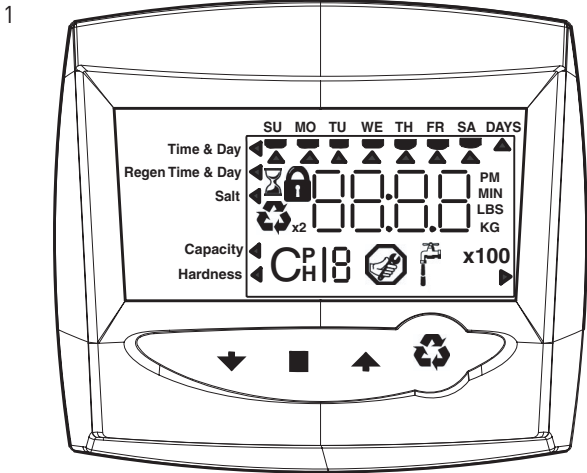
## **ASSEMBLY DIAGRAMS** *CONTINUED*

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<b>Item No.</b>	<b>QTY</b>	<b>Part No.</b>	<b>Description</b>
16 .....	1 .....		Plumbing Adapter Kits:
		..... 1001606 .....	3/4-inch Copper Tube Adapter Kit
		..... 1001670 .....	1-inch Copper Tube Adapter Kit
		..... 1001608 .....	22-mm Copper Tube Adapter Kit
		..... 1001613 .....	3/4-inch CPVC Tube Adapter Kit
		..... 1001614 .....	1-inch CPVC Tube Adapter Kit
		..... 1001615 .....	25-mm CPVC Tube Adapter Kit
		..... 1001769 .....	3/4-inch NPT Plastic Pipe Adapter Kit
		..... 1001603 .....	1-inch NPT Plastic Pipe Adapter Kit
		..... 1001604 .....	3/4-inch BSPT Plastic Pipe Adapter Kit
		..... 1001605 .....	1-inch BSPT Plastic Pipe Adapter Kit
		..... 3023824 .....	3/4-inch BSPT SS Pipe Adapter Kit
		..... 3023828 .....	1-inch NPT SS Pipe Adapter Kit
		..... 3023807 .....	1-inch BSPT SS Pipe Adapter Kit
17 .....	1 .....	1001986 .....	13/16 inch Rubber Insert (Optional)
18 .....	1 .....	1235446 .....	Turbine Cable
19 .....	1 .....	1010154 .....	Tank O-ring
*		1033444 .....	Internal Turbine Meter
*		1233187 .....	Motor Locking Pin
*		1268102 .....	No Salt Detector/Refill Control
*		1041174 .....	Valve Disc Kit, Standard
*		1239979 .....	Cable Harness, Remote Regen 742
*		1239711 .....	Switch Kit, Front Mount, 0.1 amp
*		1239752 .....	Switch Kit, Front Mount 5 amp
*		1239753 .....	Switch Kit, Top Plate Mount, 0.1 amp
*		1239754 .....	Switch Kit, Top Plate Mount, 5 amp
*		1040930 .....	1256 Bypass fits all Performa valves

\*Not Shown

ASSEMBLY DIAGRAMS *CONTINUED*



Item No.	QTY	Part No.	Description
1	1		700 Series Electronics Modules/Controllers
		1242163	Logix 760 Controller, 60 Hz
			Electrical Components
		3019221	Motor/Optical Cable
			Assembly, 700 Series Control, 60 Hz
2			AC Adapter
		1000811	North American
		1030234	Transformer Extension Cord
		1235448	North American Outdoor AC Adapter

## TROUBLESHOOTING

### 700 Series Controller Troubleshooting

Problem	Cause	Correction
ERR 1 is displayed	Controller power has been connected and the control is not sure of the state of the operation.	Press the UP arrow and the control should reset.
ERR 2 is displayed	Controller power does not match 50 or 60 Hz.	Disconnect and reconnect the power. If problem persists, obtain the appropriate controller or AC adapter for either 50 or 60 Hz power.
ERR 3 is displayed	Controller does not know the position of the camshaft. Camshaft should be rotating to find Home position.	Wait for two minutes for the controller to return to Home position. The hourglass should be flashing on the display indicating the motor is running.
	Camshaft is not turning during ERR 3 display.	Check that motor is connected.
		Verify that motor wire harness is connected to motor and controller module.
		Verify that optical sensor is connected and in place.
		Verify that motor gear has engaged cam gear.
		If everything is connected, try replacing in this order: —Wire harness, Motor and Optical Sensor Assembly —Controller
	If camshaft is turning for more than five minutes to find Home position:	Verify that optical sensor is in place and connected to wire.
		Verify that camshaft is connected appropriately.
		Verify that no dirt or rubbish is clogging any of the cam slots.
		If motor continues to rotate indefinitely, replace the following components in this order: —Wire harness, Motor and Optical Sensor Assembly —Controller
Four dashes displayed: — — : — —	Power failure occurred	Press SET to reset the time display.

## TROUBLESHOOTING *CONTINUED*

### System Troubleshooting

Problem	Cause	Correction
Brine tank overflow.	Uncontrolled brine refill flow rate.	Remove brine control to clean ball and seat.
	Air leak in brine line to air check.	Check all connections in brine line for leaks. Refer to instructions.
	Drain control clogged with resin or other debris.	Clean drain control.
Flowing or dripping water at drain or brine line after regeneration.	Valve stem return spring weak.	Replace spring. (Contact dealer.)
	Debris is preventing valve disc from closing.	Remove debris.
Hard water leakage after regeneration.	Improper regeneration.	Repeat regeneration after making certain correct regenerant dosage was set.
	Leaking of external bypass valve.	Replace bypass valve. (Contact dealer.)
	O-ring around riser pipe damaged.	Replace o-ring. (Contact dealer.)
	Incorrect capacity.	Verify appropriate regenerant amount and system capacity. (Contact dealer.)
Control will not draw brine.	Low water pressure.	Make correct setting according to instructions.
	Restricted drain line.	Remove restriction.
	Injector plugged.	Clean injector and screen.
	Injector defective.	Replace injector and cap. (Contact dealer.)
	Valve disc 2 and/or 3 not closed.	Remove foreign matter from disc and check disc for closing by pushing in on stem. Replace if needed. (Contact dealer.)
	Air check valve prematurely closed.	Put control momentarily into brine refill, C8. Replace or repair air check if needed. (Contact dealer.)
Control will not regenerate automatically.	AC adapter or motor not connected.	Connect power.
	Defective motor.	Replace motor. (Contact dealer.)
Control regenerates at wrong time of day.	Controller set incorrectly.	Correct time setting according to instructions.
Valve will not draw brine.	Low water pressure.	Set pump to maintain 20 psi at softener.
	Restricted drain line.	Change drain to remove restriction.
	Injector plugged.	Clean injector and screen.
	Injector defective.	Replace injector. (Contact dealer.)
	Air check valve closes prematurely on 255 valve or brine pickup tube.	Put control momentarily into brine/slow rinse, C2. Replace or repair air check if needed. (Contact dealer.)
System using more or less salt than regenerant setting.	Foreign matter in valve causing incorrect flow rates.	Remove brine control and flush out foreign matter. Advance control to brine/slow rinse, C2 to clean valve (after so doing position control to "fast rinse, C7" to remove regenerant from tank).
Intermittent or irregular regenerant draw.	Low water pressure.	Set pump to maintain 20 psi at conditioner.
	Defective injector.	Replace injector. (Contact dealer.)
No conditioned water after regeneration.	No regenerant in regenerant tank.	Add regenerant to regenerant tank.
	Injector plugged.	Clean injector and screen.
	Air check valve closes prematurely.	Put control momentarily into brine/slow rinse, C2. Replace or repair air check if needed. (Contact dealer.)
Backwashes or purges at excessively low or high rate.	Incorrect drain controller used.	Replace with correct size controller. (Contact dealer.)
	Foreign matter affecting valve operation.	Remove drain controller and clean ball and seat.
No water flow display when water is flowing on 760 controller.	Bypass valve in bypass.	Shift bypass valve to not-in-bypass position.
	Meter probe disconnected or not fully connected to meter housing.	Fully insert probe into meter housing.
	Restricted meter turbine rotation due to foreign material in meter.	Remove meter housing, free up turbine and flush with clean water. Turbine should spin freely. If not, replace meter. (Contact dealer.)



## TROUBLESHOOTING *CONTINUED*

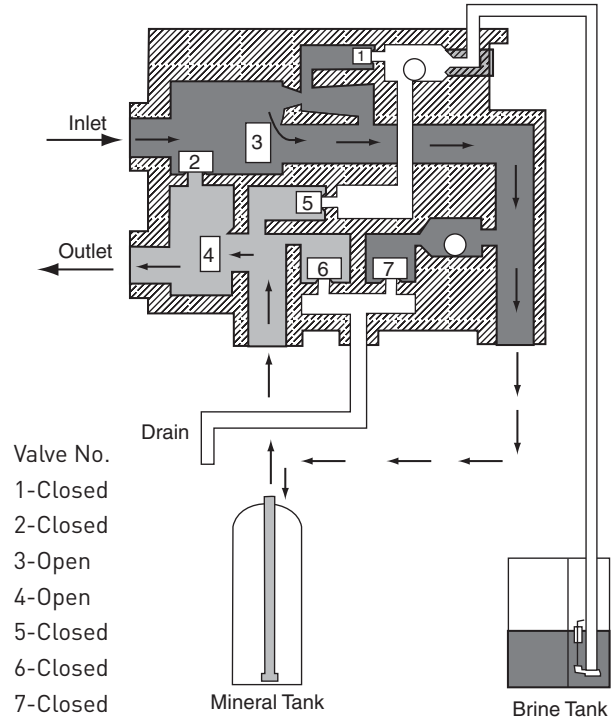
Problem	Cause	Correction
Run out of conditioned water between regenerations.	Improper regeneration.	Repeat regeneration, making certain that correct regenerant dosage is used.
	Incorrect regenerant setting.	Set P6 to proper level. See salt setting chart.
	Incorrect hardness or capacity settings.	Set to correct values. See Programming section.
	Water hardness has increased.	Set hardness to new value. See Programming section.
	Restricted meter turbine rotation due to foreign material in meter.	Remove meter housing, free up turbine and flush with clean water. Turbine should spin freely; if not, replace meter. (Contact dealer.)
Regenerant tank overflow.	Regenerant valve disc 1 being held open by foreign matter.	Manually operate valve stem to flush away obstruction.
	Valve disc 2 not closed during regenerant draw causing brine refill.	Flush out foreign matter holding disc open by manually operating valve stem.
	Air leak in regenerant line to air check.	Check all connections in regenerant line for leaks. Refer to instructions.
	Improper drain control for injector.	Too small of a drain control with a larger injector will reduce draw rates.
	Drain control clogged with resin or other debris.	Clean drain control.

**FLOW DIAGRAMS** *CONTINUED*

**Performa Valve**

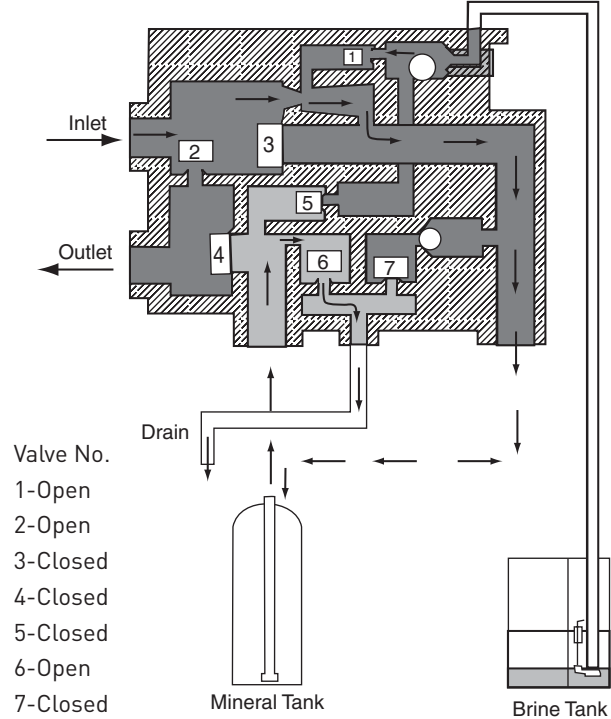
**Service Position**

- Hard Water
- Soft Water



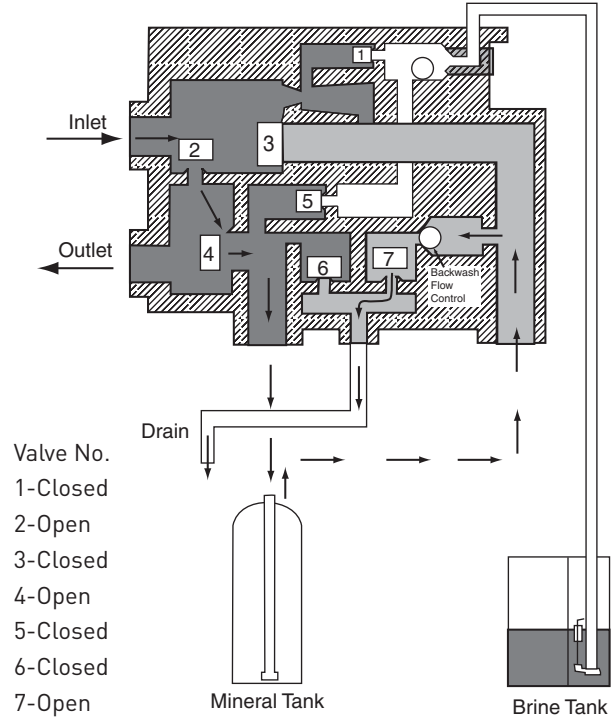
**Brining/Slow Rinse Position**

- Hard Water
- Soft Water



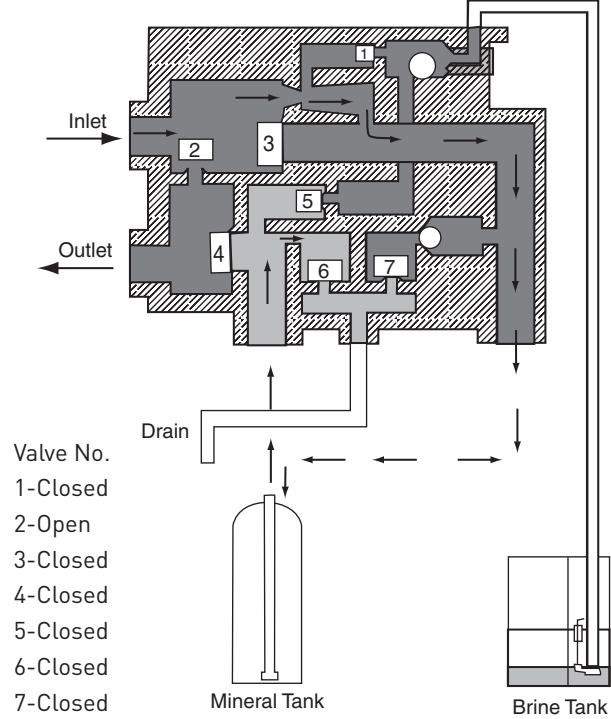
**Backwash Position**

- Hard Water
- Soft Water





**Repressurize Position**

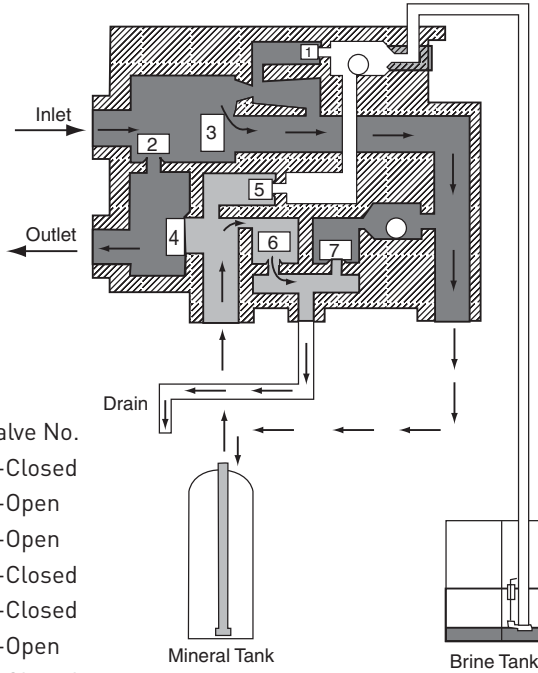
- Hard Water
- Soft Water





## FLOW DIAGRAMS *CONTINUED*

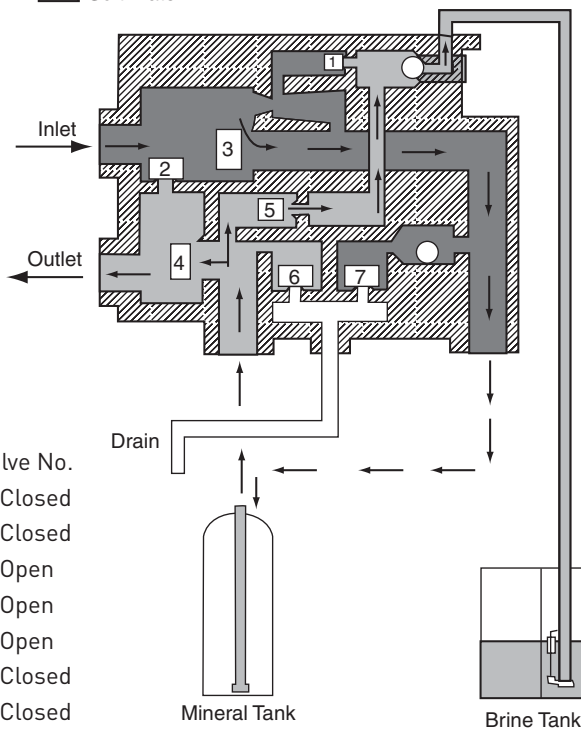
### Fast Rinse Position

 Hard Water  
 Soft Water

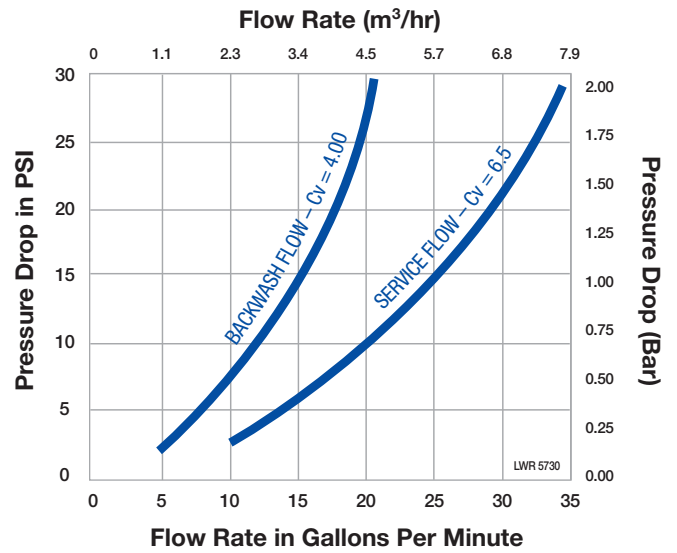


### Refill Position

 Hard Water  
 Soft Water

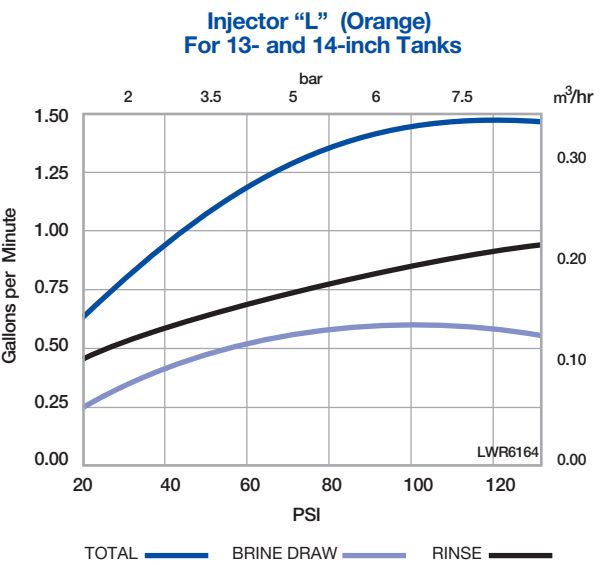
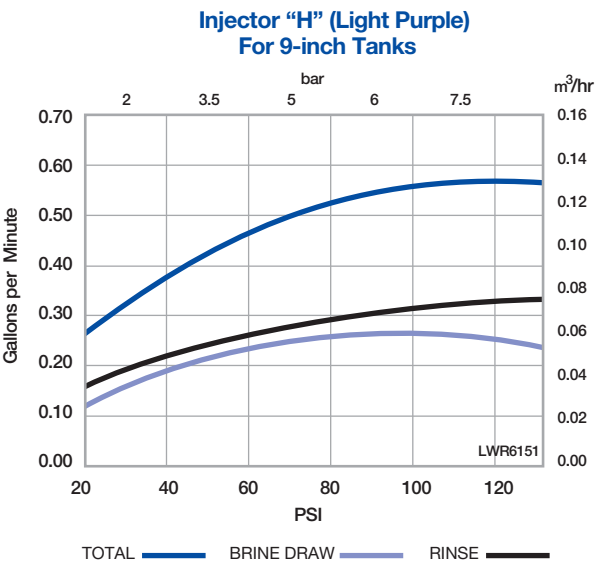
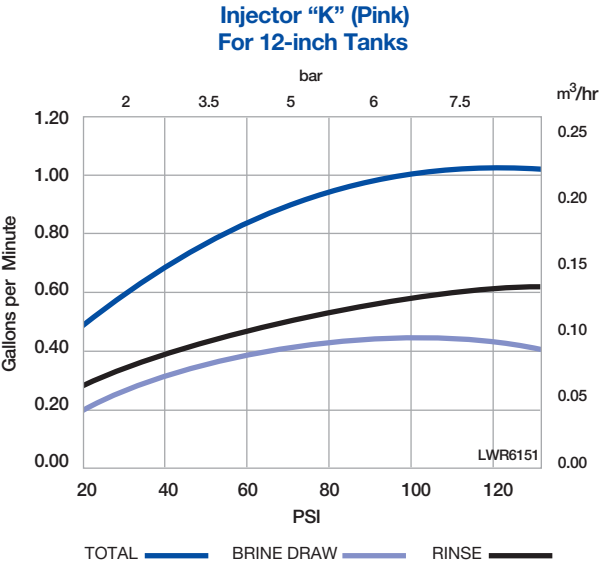
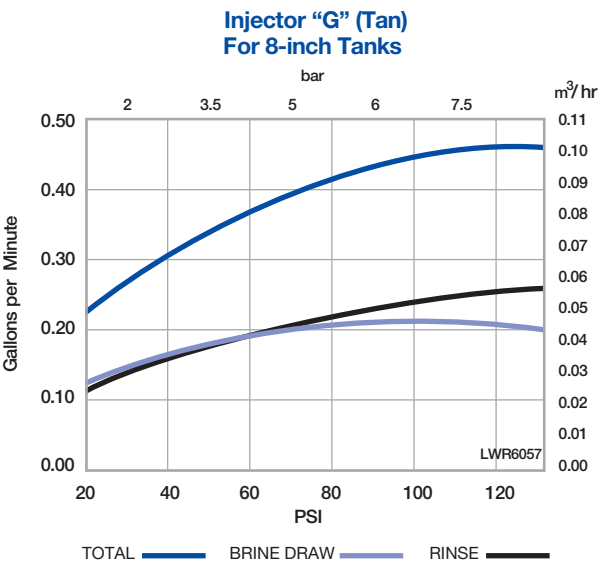
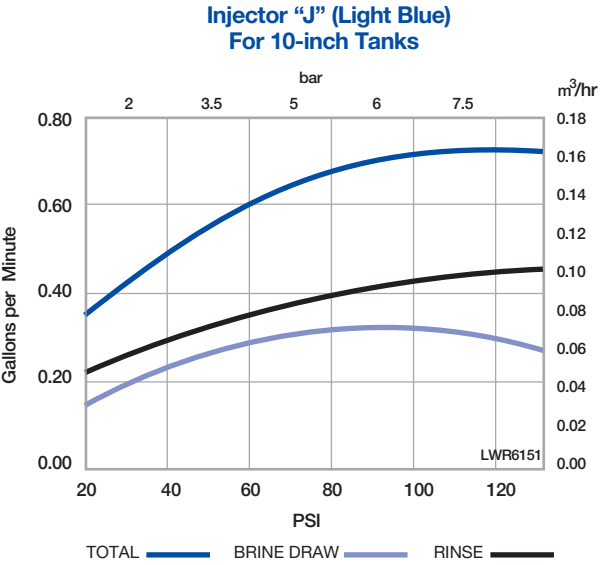
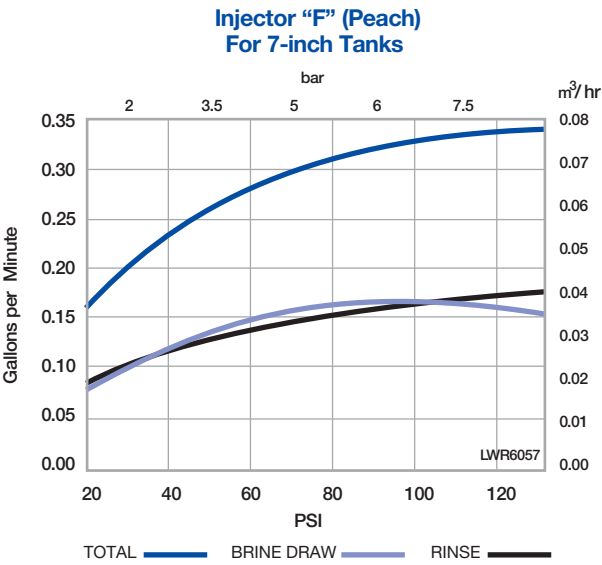


### Performa Valve Flow Data



FLOW DATA CHARTS *CONTINUED*

Injector Performance Graphs





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