Quick Start Manual for WS1- CH Units
FEATURES OF YOUR ProH2O WATER CONDITIONING SYSTEM (CH)

Congratulations on the purchase of your new ProH2O water conditioner featuring the CH control system. You will have peace of mind knowing your system will bring you years of conditioned water use and enjoyment. Your water conditioner helps you:

Eliminate:
- Stains
- Scale Deposits
- Soap Scum
- Clogged Plumbing
- Dissolved Minerals

Enjoy:
- Longer service life of water using appliances (up to 30%)
- Using less detergents, soaps, and harsh cleaners
- Better lathering of soaps
- Cleaner dishes, towels, linens, clothes
- Softer skin and hair

Features:
- High flow rates
- Highest efficiency
- State of the art electronics
- Safe low voltage operation
- Energy Saver display

MANUAL OVERVIEW

How To Use This Manual
This Owner’s Manual is designed to provide the homeowner with basic information and instructions on setting time of day, etc. on the residential water conditioner and control packaged with this manual.

This manual does not include instructions regarding installation, setup, services or troubleshooting of the control valve or other components of a residential water conditioning system. Please contact your local Water Treatment Professional with questions or concerns about the operation or performance of your water conditioning system. Store this manual with other valuable manuals and documents for future reference.

General Warnings
- There are no user serviceable parts in the AC adaptor, motor or controller. Do not attempt to remove or repair individual components.
- Use only the power transformer supplied with this water conditioning system.
- The power outlet must be grounded and always on. If it is necessary to disconnect power, unplug the AC adaptor from its power source first.
- Only fill the brine tank with salt designed for water softening. (Either sodium chloride or potassium chloride may be used but should not be combined.)
- Ambient temperature surrounding the system should be between 35°F (1°C) and 120°F (49°C)*
- Water temperature flowing through the system should be between 35°F (1°C) and 100°F (38°C)*
- Installation must conform to all state and local plumbing code(s), including electrical.
  *If installation located outdoors, protection from freezing conditions should be considered.
ORIGINAL INSTALLATION INFORMATION

Dealer Name: ____________________ Phone: (____) _____-_________
Installation Date: _____/____/____
Install location: ____________________
Model No: ____________________
Serial No: ____________________
Water Test: Hardness __________ TDS__________ pH__________ Other__________
Water Source: City [ ] Well [ ] Other [ ]
Unit Capacity: Max _________ Min __________ Per Regeneration
Mineral Tank Size: Dia. _________ Ht. ________
Brine Tank Size: Dia. _________ Ht. ________
Salt Setting Per Regen: ___________lbs.
Time of Regeneration: ____________AM [ ] PM [ ]
DLFC: __________ GPM
Fill Rate: __________ GPM (0.33 unless otherwise specified)
Injector #/Color: __________

GENERAL SYSTEM INFORMATION

(If light is set to “off”, press any button to light up display, then...)

Press and release NEXT to scroll through:

• Time of Day
• Current flow rate (GPM)
• Capacity Remaining (gallons)
• Days Remaining to Regeneration (If programmed)

SETTING TIME OF DAY; INITIATING A MANUAL REGENERATION

Setting the Time of Day; Start-up or Power Outage
(If light is set to “off”, press any button to light up display, then...)

• Press CLOCK to set time of day, hour (XX:00)
• Press CLOCK again to set time of day, minutes (00:XX)
• Press NEXT to return to Time of Day display (normal)

Time of Day will need to be reset only if power is lost for greater than 8 hours. (Your system has a battery back-up). If power is lost during a regeneration, the control will complete the regeneration at the point of interruption once power is restored.

Manual Regeneration (Immediate)
If higher than average water usage is anticipated, a Manual Regeneration can be initiated:

• Press and hold (3-4 seconds) the REGEN button. A Manual Regeneration will start immediately.
SETTING TIME OF DAY; INITIATING A MANUAL REGNERATION (Cont’d)

Manual Regeneration (Delayed)
To delay a Manual Regeneration until the normal regeneration time (typically 2:00 am):
Press and release the \textbf{REGEN} button. To cancel prior to regeneration time, press and release the \textbf{REGEN} button a second time.

(Note: during any Manual or Normal Regeneration, untreated water may flow through the unit if required)

BYPASSING THE WATER CONDITIONING SYSTEM

A bypass should be installed on all water conditioning systems. A bypass isolates the conditioner from the home’s water system and allows unconditioned water to be used in the home while the conditioner is undergoing service, routine maintenance, if the conditioner is experiencing performance issues or if any leak is detected. The bypass valve is located directly behind the control valve, and connects to the main line plumbing

- **NORMAL** position for the bypass (flow through the conditioner, to the house) is shown in Figure 1. The small red handles are parallel with the inflow and outflow plumbing.
- To BYPASS the conditioner, turn both small red handles until they are in the position in Figure 2.
- To return the bypass to the **NORMAL** position, turn both small red handles to the position shown in Figure 1.
- If your water conditioning system is placed in **BYPASS**, immediately contact your Water Treatment Professional.

BASIC TROUBLESHOOTING

Error Codes
Error codes are rare. The most common causes are power supply (brown out, etc.). If any error message appears, contact your Water Treatment Professional immediately.

Leaks
If there is a leak on or by your water conditioner, put the unit in **BYPASS** (see “BYPASSING THE WATER CONDITIONING SYSTEM” section above) and contact your Water Treatment Professional immediately.

Hard Water
If you believe you do not have “soft” water:
- Verify unit is plugged in, the outlet has power and that the display is on, either gray LCD (light “Off”) or blue LED (light “On”).
- Make sure the Bypass is in the **NORMAL** position. If the bypass valve is in the **BYPASS** position, return it to the **NORMAL** position. (See “BYPASSING THE WATER CONDITIONING SYSTEM” section above).
BASIC TROUBLESHOOTING (Cont’d)

- Check the brine tank for adequate salt (sodium chloride or potassium chloride). The “dry” salt level should be above the water level. If it is not, add enough salt to cover the water, wait approximately 20 minutes, then initiate a Manual Regeneration, either immediate or delayed. (See “SETTING TIME OF DAY AND INITIATING A MANUAL REGENERATION”)
- Make sure the Time of Day is set correctly. If not, set the correct time of day (see “SETTING TIME OF DAY AND INITIATING A MANUAL REGENERATION”) section.

Additional Issues

- Unit used too much salt
- Loss of water pressure
- Staining with conditioned water
- Excessive water in brine tank

The above issues and other concerns not listed in this manual should be addressed with your Water Treatment Professional.